

VOL-FIRE ACCOUNT

2019

APRIL

DATE: April 1, 2019 TO: April 30, 2019

CHECK #: 7920 TO: 7937

A&P



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

CUSTOMER NAME CITY OF OZARK				SERVICE ADDRESS 812 W SCHOOL		
BILLING PERIOD		METER READING		METER CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER
FROM	TO	PREVIOUS	PRESENT			
02/23/2019	03/25/2019	03488	03516	40	1120	[REDACTED]

LAST PAYMENT CREDITED \$141.00 ON 03/04/2019.

PREVIOUS BALANCE

217.26CR

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	7.12CR
CHARGE FOR ELECTRIC SERVICE	31.40
CHARGE FOR 3 OUTDOOR SECURITY LIGHTS	0.05
ENERGY COST RECOVERY \$0.02429 /KWH	2.21
ENERGY EFFICIENCY COST \$0.00384 /KWH	0.30
TRANS COST RECOVERY RIDER \$0.001992/KWH	0.23
STATE SALES TAX AMOUNT @ 6.5%	6.90
COUNTY TAX AMOUNT @ 2%	2.12
CITY TAX AMOUNT @ 2%	2.12

CURRENT BILL 117.21

ACCOUNT TOTAL 100.05CR

LEVELED BILLING PAYMENT 138.00

DUPLICATE BY 04/09/2019

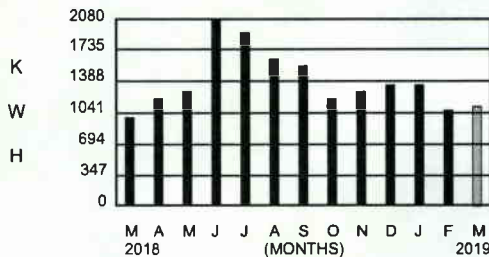
MAILING DATE OF BILL 03/26/2019

****SCAM ALERT****

SCAMMERS HAVE BEEN TARGETING OUR CUSTOMERS. FOR MORE IMPORTANT INFORMATION, VISIT OGE.COM/SCAMS.

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282896. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 04/23/2019.



THE CURRENT BILLING PERIOD COVERS 31 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$3.78 PER DAY.

Check # 7920
Date 3-29-2019 ren

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(■) INDICATES CURRENT MONTH.



AB2114060033320101GO 1

#008908460095

P

3332

VOL-FIRE Account
PAYROLL Reimbursement
CHECKS

CHECK# 792 Payable to: General Fund

AMOUNT: \$ 9,845.10

DATE: 4-2-2019 Receipt #: 34382

Mayor's: rehall

Vol - Fire

INVOICE

Date: 4/1/2019
Invoice #

**NEW WAVE TERMITE &
PEST CONTROL**
PO BOX 257 / 309 E MAIN ST
CLARKSVILLE AR 72830
479-705-8107
Fax 479-754-0205
TSCOTT64@HOTMAIL.COM

To: CITY OF OZARK
2910 W COMMERCIAL ST
OZARK AR 72949

Salesperson	Job	Payment Terms	Due Date
DAVID BAILEY	PEST CONTROL		

Qty	Description	Unit Price	Line Total
1	CITY HALL	20.00	20.00
1	POLICE DEPT	30.00	30.00
1	WATER DEPT	15.00	15.00
1	AQUATIC CENTER	30.00	30.00
1	MUSEUM	15.00	15.00
1	FIRE STATION ✓	15.00	15.00

22.10
33.15
16.58
33.15
16.58
16.58

A&P

Subtotal	125.00
Sales Tax	13.13
TOTAL	138.13

Check # 7922
Date 4-5-2019 ret

Thank you for your business!



Car & Truck Accessories

479-632-4766

215 Commerce Drive

Alma, AR 72921

See us on Instagram, Facebook or Twitter

www.OmegaCustoms.com

WE APPRECIATE YOUR BUSINESS!!!

Bill To: OZARK FIRE DEPT.
OZARK FIRE DEPT.

Order Status: Open

Item #	Item Name	Item Description	Order	Price	Ext Price
1	RANCHAND FULL / WINCH		1	\$1,669.00	\$1,669.00
1	WARN 12K VR		1	\$762.00	\$762.00
1	LABOR		1	\$175.00	\$175.00

Exempt

Subtotal: \$2,606.00

0 % Tax: + \$0.00

TOTAL: \$2,606.00

Deposit Balance: \$0.00

Balance Due: \$2,606.00

We strive to provide excellent work at a fair price. If you believe there is an issue with work we have performed, please let us know immediately so we can correct the issue. We do not honor the opinion or work of other shop or other companies service technician.

*Brush Guard & winch Installed
ON TRUCK #4*

Vehicle operation

4-8-19 [Signature]

Existing Trouble Codes? (YES NO) (List code here if yes):

Install Technician:

Quality Control Tech:

Notes:

Check # 7923
Date 4-8-2019

VOL-FIRE Account
PAYROLL Reimbursement
CHECKS

CHECK# 7924 Payable to: General Fund

AMOUNT: \$ 4,304.31

DATE: 4-10-2019 Receipt #: 30402
rehall

Mayor's: rehall



www.emsbillingservices.com
 877-367-9111 toll free x1005
 PO BOX 641880
 Omaha, NE 68164-7880

Date

Invoice #

3/4/2019

20190859

City of Ozark Ambulance Service
 2910 W. Commercial
 Ozark, AR 72949

\$ Collected or Refunded	Description	Month Ending	Contracted Agreement
0.00	Checks received at EMS Billing Services and recorded for deposit	2/28/2019	0.00
0.00	Electronic Funds Transfers posted this month	2/28/2019	0.00
81.71	Direct Payment - According to information we received, payment was sent directly to you	2/28/2019	12.26

A&P

Ambulance
expense
SAID 4-10-19
m/j

Amount Due this Invoice \$12.26

Terms Net 30

Check # 7925
 Date 4-10-2019 reh

All reports and invoices are available online within 3 business days from the date on the invoice through our website www.emsbillingservices.com or URL <https://emsbillingservices.filebound.com/V5>.
 For questions, please contact Lisa Dollen x1005.

Vol-4in

THE I-40 TRAVEL CENTER / 3202 PENCE LANE / PO BOX 1211 / OZARK, AR 72949
Number: [REDACTED] 04/05/2019 Division: 1

Pump # 99

Product: DIESEL-AUTO MANUAL

Quantity: 1.152
Unit Cost: 3.039

Total 33.89

subtotal = 33.89

sales tax = 0.00

TOTAL = 33.89

Salesperson ID: TINA
Open Account #: 0013

Invoice #: 01019315
Truck Number: RESCUE1

Billing Company: THE I-40 TRAVEL CENTER
Company Name: OZARK FIRE DEPT

THANK YOU! --- THANK YOU!

Milage 12.741

Check # 7926
Date 4-10-2019

ORIGINAL

THE I-40 TRAVEL CENTER / 3202 PENCE LANE / PO BOX 1211 / OZARK, AR 72949
Number: [REDACTED] 04/13/2019 Station: 1

Pump # 99

DIESEL-AUTO

Products ANNUAL

Quantity 11.885 Unit Cost 3.039

Total 36.12

subtotal =

sales tax =

TOTAL = 36.12

Salesperson ID: KH
Open Account #: 0013

Invoice #: 02011092
Check Number: R1

Billing Company: THE I-40 TRAVEL CENTER / OZARK FIRE DEPT
Company Name : OZARK FIRE DEPT

THANK YOU! ----- THANK YOU!

12,810 miles
Kasec A1

Check # 1927
Date 4-16-2019

ORIGINAL

097468

1667-0

UNIVERSAL FIRE EQUIP CO. INC

AR. Fire Alarm #E-0041

Remit To:
207 So. 3rd Street
Van Buren, AR. 72956
Phone 479-474-9291
Fax 479-474-8901



Lincoln, AR
Russellville, AR
Phone 479-968-6959
Toll Free 1-888-556-5328

Customer's Order No. _____ Date 4-17-19 20

Name Ozark Fire Dept

Address 813 School ST

Email Ozark, AR 72949 Phone: 7-2602

SOLD BY	CASH	C.O.D.	CHARGE	ON AC	MDSE. RETD.	OUT	LAYAWAY
<u>RA</u>							<u>NET 50</u>

QUAN.	DESCRIPTION	PRICE	AMOUNT
<u>12</u>	<u>Annual inspection of Fire ext</u>		<u>48.00</u>
<u>5</u>	<u>Six-Year maintenance</u>		
	<u>Recharge of Fire ext</u>	<u>1950</u>	<u>97.50</u>
<u>1</u>	<u>5HG Verbal Bl</u>	<u>7000</u>	<u>70.00</u>
<u>5</u>	<u>Verification</u>	<u>100</u>	<u>5.00</u>
<u>1</u>	<u>Maintenance shop fee</u>	<u>500</u>	<u>5.00</u>
			<u>225.50</u>
	TAX		<u>18.63</u>
	Total		244.13

Check # 7928
Date 4-17-2019 ren

6% Annual Interest Penalty will be applied to all invoices not paid in full by agreed upon net. The Creditor retains a Purchase Money Security Interest in all Equipment until Paid in Full.

All claims and returned goods MUST be accompanied by this bill.

Received By: [Signature]

TAX _____
TOTAL _____

A&P

Thank You

THE I-40 TRAVEL CENTER /3202 PENCE LANE /PO BOX 1211 /OZARK, AR 72949
Number: [REDACTED] 04/16/2019 Station: 1

Pump # 12

Products Description Quantity Unit Cost Total
Diesel 16.945 3.039 51.50

subtotal = 51.50
sales tax = 0.00
TOTAL = 51.50

Salesperson ID: TINA/ALL, CASHIER
Open Account #: 0013
Invoice #: 01011590
Truck Number: L1

Billing Company: THE I-40 TRAVEL CENTER OPEN ACCOUNT
Company Name : OZARK FIRE DEPT

THANK YOU! --- THANK YOU!

Check # 7929
Date 4-17-2009

MI 24862

ORIGINAL

A&R

Val. file

Valero

CK# 7930

493.02

4-18-201

A&P

* See Valero file



PO BOX 489
NEWARK, NJ 07101-0489

00003503/5040/ 1.477/MB/32980445.2



CITY OF OZARK
2910 W COMMERCIAL ST
OZARK, AR 72949-3501

00003503
MSP 85

Verizon Wireless News
Now It's Easier To Get Help Online
Our new online support experience saves you time by giving you access to the help you need when you need it. Sign In to get personalized help that's specific to your bill, plan and devices. Visit go.vzw.com/support.

Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	[REDACTED]	5/05/19
Change your address at http://sso.verizonenterprise.com	Invoice Number	9828134499

Vol-Tue

Quick Bill Summary

Mar 14 -- Apr 13

Previous Balance <i>(see back for details)</i>	\$735.86
Payment – Thank You	-\$735.86
Balance Forward	\$0.00
Monthly Charges	\$662.83
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges and Other Charges & Fees	\$31.66
Taxes, Governmental Surcharges & Fees	\$39.84
Total Current Charges	\$734.33

Total Charges Due by May 05, 2019 \$734.33

A&P

Check # 7931
Date 4-22-2019 *reh*

Pay from phone #PMT (#768)	Pay on the Web At vzw.com/mybusinessaccount	Questions: 1.800.922.0204 or *611 from your phone
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CITY OF OZARK
2910 W COMMERCIAL ST
OZARK, AR 72949-3501

Bill Date **April 13, 2019**
Account Number [REDACTED]
Invoice Number **9828134499**

Total Amount Due by May 05, 2019

Make check payable to Verizon Wireless.
Please return this remit slip with payment. **\$734.33**

\$.

PO BOX 660108
DALLAS, TX 75266-0108

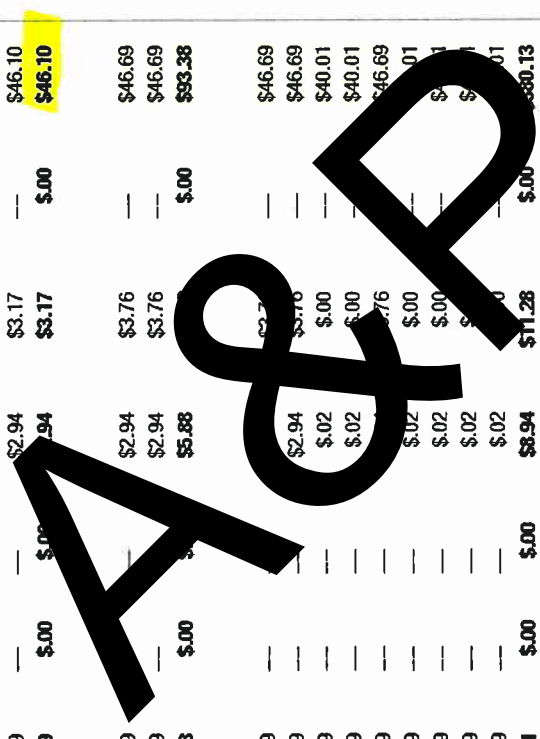




Overview of Lines

Invoice Number 9828134499 Account Number [REDACTED] Date Due 05/05/19 Page 3 of 35

Table with columns: Page Number, Charges by Cost Center, Monthly Charges, Usage and Purchase Charges, Equipment Charges, Surcharges and Credits, Taxes, Governmental and Surcharges, Third-Party Charges, Total Charges, Voice Plan Usage, Messaging Usage, Data Usage, Voice Roaming, Messaging Roaming, Data Roaming.





Summary for Nicholas Trotter: 479-667-7362

Your Plan

Public Safety 1st Resp SP UNL
 \$39.99 monthly charge
 Unlimited monthly minutes

Email & Data Unlimited
 Unlimited monthly gigabyte

M2M National Unlimited
 Unlimited monthly Mobile to Mobile

UNL Night & Weekend Min
 Unlimited monthly OFFPEAK

UNL Picture/Video MSG
 Unlimited monthly Picture & Video

UNL Text Messaging
 Unlimited monthly M2M Text
 Unlimited monthly Text Message

Have more questions about your charges?
 Get details for usage charges at
www.vzw.com/mybusinessaccount.

Monthly Charges

Public Safety 1st Resp SP UNL	04/14 – 05/13	39.99
		\$39.99

Usage and Purchase Charges

Voice	Allowance	Used	Billable	Cost
Calling Plan <i>minutes</i>	unlimited	860	---	---
Mobile to Mobile <i>minutes</i>	unlimited	865	---	---
Night/Weekend <i>minutes</i>	unlimited	1316	---	---
Total Voice				\$0.00

Messaging	Allowance	Used	Billable	Cost
Text <i>messages</i>	unlimited	4999	---	---
Unlimited M2M <i>messages</i>	unlimited	616	---	---
Picture & Video <i>messages</i>	unlimited	778	---	---
Total Messaging				\$0.00

Data	Allowance	Used	Billable	Cost
Mobile Data <i>gigabytes</i>	unlimited	16.377	---	---
Total Data				\$0.00

Total Usage and Purchase Charges \$0.00

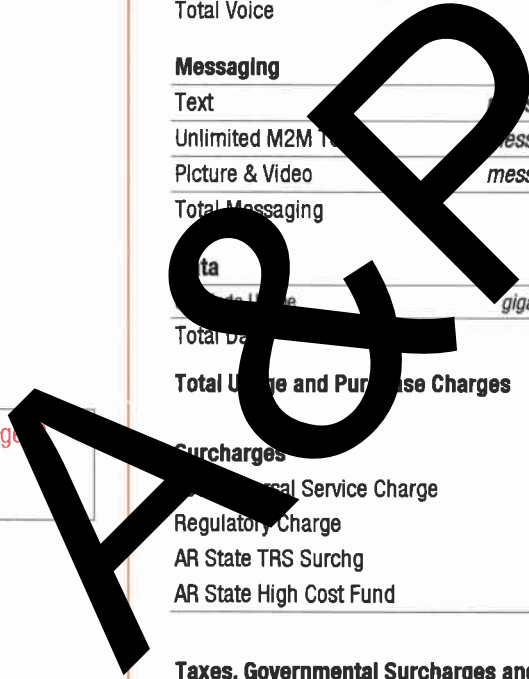
Surcharges

International Service Charge	1.24
Regulatory Charge	.17
AR State TRS Surchg	.02
AR State High Cost Fund	1.51
Total Surcharges	\$2.94

Taxes, Governmental Surcharges and Fees

AR State 911 Fee	.65
AR Telecom Relay Equip Surchg	.02
AR State Sls Tax-Telco	1.91
Franklin Cnty Sls Tax-Telco	.59
Total Taxes, Governmental Surcharges and Fees	\$3.17

Total Current Charges for 479-667-7362 \$46.10





Vol-tire

Walmart Community Card

CITY OF OZARK FIRE DEPT
Account Number ending in 0479

Statement Closing Date 04/16/2019

Visit walmart.com/credit or Call 1-877-294-1086

Payments must be received by 5pm ET on due date if mailed, or by 11:59pm ET on due date for online and phone payments.

Payment Information	
New Balance	\$78.68
Total Minimum	
Payment Due	\$78.68
Payment Due Date	05/12/2019

Account Summary	
Previous Balance as of 03/17/2019	\$60.29
Payments	-60.29
Purchases/Debits	+78.68
New Balance as of 04/16/2019	\$78.68

Credit Limit	\$1,000
Available Credit	\$897
Statement Closing Date	04/16/2019
Days in Billing Cycle	31

1-2

Transaction Summary

Tran	Date	Post	Transaction Reference #	Description	Amount
03/25	03/25		P9273002N010M5G3G	WALMART 000209 OZARK AR	\$14.42 ✓
04/02	04/02		P9273002Y013Q0EDV	WALMART 000209 OZARK AR	\$35.42 ✓
04/05	04/05		P92730031014QEY2X	WALMART 000209 OZARK AR	\$17.86 ✓
04/09	04/09		P92730035015RE7WE	WALMART 000209 OZARK AR	\$10.98 ✓
				AUTHORIZED BUYER NO 01	\$78.68
03/28	03/28		P9273002R01LNVG9D	PAYMENT THANK YOU	-\$60.29

Late Charge Summary

Annual Percentage Rate	Balance Subject to Late Charge	Late Charge
7.92%	\$0.00	\$0.00

APR

Check # 7932
Date 4-23-2019 net

NOTICE: We may convert your payment into an electronic debit. See reverse for details, Billing Rights and other important information.

CITY OF OZARK FIRE DEPT		AUTHORIZED BUYER #: 01000			
ACCOUNT #:		P.O. #:			
INVOICE#: 002241	DATE OF SALE #: 032519	STORE #: 00000209			
TRANSACTION #: 2241	AUTHORIZATION #: 025790	REGISTER #: 48			
S.K.U	DESCRIPTION	QUANTITY	UNIT	PRICE	EXT. PRICE
043633728	1/4" FLAT WASHER	1.000	EA	0.9700	0.97
043633778	1/4-20X2.5 RH MCH SC	1.000	EA	0.9700	0.97
061015266	BR BRASS 40MM LS 1P	1.000	EA	6.2700	6.27
089495534	4.5" ZN SWIVEL HASP	1.000	EA	4.8400	4.84
SUB \$13.05		TAX \$1.37	TOTAL INVOICE		\$14.42
			CREDITS TOTAL		\$0.00
			BALANCE DUE		\$14.42

CITY OF OZARK FIRE DEPT		AUTHORIZED BUYER #: 01000			
ACCOUNT #:		P.O. #:			
INVOICE#: 005179	DATE OF SALE #: 040219	STORE #: 00000209			
TRANSACTION #: 5179	AUTHORIZATION #: 002625	REGISTER #: 3			
S.K.U	DESCRIPTION	QUANTITY	UNIT	PRICE	EXT. PRICE
087780478	ST QUICK SQUARE	1.000	EA	6.4400	6.44
110963769	HT 16 X 24 RAFTER SQ	1.000	EA	6.8800	6.88
120925520	HT 6A ANGLE GRINDER	1.000	EA	18.7300	18.73
SUB \$32.05		TAX \$3.37	TOTAL INVOICE		\$35.42
			CREDITS TOTAL		\$0.00
			BALANCE DUE		\$35.42

CITY OF OZARK FIRE DEPT		AUTHORIZED BUYER #: 01000			
ACCOUNT #:		P.O. #:			
INVOICE#: 006539	DATE OF SALE #: 040519	STORE #: 00000209			
TRANSACTION #: 6539	AUTHORIZATION #: 005495	REGISTER #: 3			
S.K.U	DESCRIPTION	QUANTITY	UNIT	PRICE	EXT. PRICE
043318950	PURPLE POWER GALLON	1.000	EA	4.8700	4.87
136430032	SUPREME SHINE WIPES	1.000	EA	4.4700	4.47
165892624	EL 1GA SPRAYER	1.000	EA	6.8200	6.82
SUB \$16.16		TAX \$1.70	TOTAL INVOICE		\$17.86
			CREDITS TOTAL		\$0.00
			BALANCE DUE		\$17.86

CITY OF OZARK FIRE DEPT		AUTHORIZED BUYER #: 01000			
ACCOUNT #:		P.O. #:			
INVOICE#: 006584	DATE OF SALE #: 040919	STORE #: 00000209			
TRANSACTION #: 6584	AUTHORIZATION #: 009240	REGISTER #: 48			
S.K.U	DESCRIPTION	QUANTITY	UNIT	PRICE	EXT. PRICE
108659707	HT 25' 16X3 ORG CORD	1.000	EA	9.9400	9.94
SUB \$9.94		TAX \$1.04	TOTAL INVOICE		\$10.98
			CREDITS TOTAL		\$0.00
			BALANCE DUE		\$10.98

See back of receipt for your chance
to win \$1000 ID #:7N5KRP28CM9



479-667-2143 Mgr: JENNIFER FOSTER

1516 N 10TH ST
OZARK AR 72949

STN 00209	OP# 001246	TR# 03	TR# 06539
CLEANER	009650243200		4.87 X
1401E	002615691453		6.02 X
SUPREME SHIM	007030200236		4.47 X
	SUBTOTAL		16.16
	TAX 1 10.500 %		1.70
	TOTAL		17.86
	WALMART CREDIT TEND		17.86

ACCOUNT # **** *
APPROVAL # 005495
REF # 909500144226
TERMINAL # SC011198

04/05/19 09:39:52
CHANGE DUE - 0.00
ITEMS SOLD 3

TCN 0341 4083 6568 8567 0692



04/05/19 09:39:52

CUSTOMER COPY

Scan with Walmart app to see receipts



*Truck
Cleaning
Supplies*

A&P

Walmart Card

Vehicle Cleaning Supplies

Vehicle Maint

4-10-19



Installed Pad lock on
Storage Room at station #2

Station Maint
4-10-19
[Signature]

Walmart
Card

See back of receipt for your chance
to win \$1000 ID #: 7N51 7128CNR



479 667 2143 Mgr: JENNIFER FOSTER
1516 N 18TH ST
OZARK AR 72949

ST# 00209 OP# 009048 TE# 48 TR# 06584
2511 CORD 078175623237 9.94 X
SUBTOTAL 9.94
TAX 1 10.500 % 1.04
TOTAL 10.98

WALMART CREDIT TEND 10.98
ACCOUNT # **** *79 01 S
APPROVAL # 009240
REF # 909900143279
TERMINAL # SC011245

04/09/19 08:54:12
CHANGE DUE 0.00

ITEMS SOLD 1

IC# 8156 5016 3481 1031 0339



Low Prices You Can Trust. Every Day.

04/09/19 08:54:12

CUSTOMER COPY

Scan with Walmart app to see receipt



Walmart card
Eq... Tool
General Use Ext cord

4-10-19

See back of receipt for your chance
to win \$1000 ID #:7N5KG028B6F



479-667-2143 Mgr: JENNIFER FOSTER
1516 N 18TH ST
OZARK AR 72949

ST# 00209	OP# 001604	TE# 03	TR# 05179	
HT RAFTER SQ	007681212342		6.88	X
QUICK SQUARE	007617446071		6.44	X
HT GRINDER	080952618116		18.73	X
	SUBTOTAL		32.05	
TAX 1	10.500 %		3.37	
	TOTAL		35.42	
	WALMART CREDIT TEND		35.42	

ACCOUNT # **** *79 01 S
 APPROVAL # 002625
 REF # 909200446439
 TERMINAL # SC011198
 04/02/19 08:16:57
 CHANGE DUE 0.00
 # ITEMS SOLD 3
 TCR 2354 1621 0702 2309 5073



04/02/19 08:16:57
 CUSTOMER COPY
 Scan with Walmart app to save receipts



Jennifer Foster

shop 700

*Walmart card
Shop Tools*

Equip & Tools

*4-10-19 *[Signature]**

A&P



Arkansas Valley Electric Cooperative

A member-owned energy provider
 PO BOX 47 • Ozark, MO 65729-0047
 (479) 667-2176 • (800) 468-2176



Vol - Fire

A&P

Account Number		Name			Location		Service Address			Bill Date
[REDACTED]		CITY OF OZARK			513444810		2912 W COMMERCIAL			04/19/19
Service From	To	Nbr Days	Meter Reading Previous	Present	Meter	Multi	KWH Usage	Rate	Cycle	Total Amount Due
03/17/19	04/17/19	31	89922	90131	4796	99	209	803	400	48.84
Previous Amount Due										62.17
Thank You For Your Payment		03/28/19								17.17
New Charges										
Availability Charge										21.00
Energy Charge										20.66
Energy & TO/RTO Cost Adj		@ 0.005885								1.23
State Sales Tax										2.87
County Sales Tax										0.88
Franchise Fee										1.70
City Sales Tax										0.88
Debt Cost Adj		@ -0.001806								-0.38
Total Current Month Charges										48.84
Total Amount Due by 05/13/19										48.84
Total Amount Due After 05/13/19										52.21
<p>Your patronage capital in AVECC increased 6,482.87 during 2018 by the margins collected from your purchase of electricity. Such patronage will be distributed in future years subject to Board approval as provided by law. This assignment is not deductible from your bill.</p>										
<p>Failure to receive bill does not void penalties or late payment and service disconnection. Payments received after 5:00 pm on the due date are subject to a late fee.</p>										
<p>Check your due dates! Our due dates for 2019 have slightly changed and if you have Auto-pay your bill could be paid late resulting in late fees. Contact us with any questions.</p>										
Comparisons		Days Service	Total KWH	AVG KWH/Day	Dollar Amount					
Current Period		31	209	7	48.84					
Previous Period		28	329	12	62.17					
Period Last Year		31	241	8	49.19					
<p>Service Charges</p> <p>Trip Charge \$25.00 Returned Check Fee \$15.00 Tampering Deposit \$240.00 & Up</p> <p>Reconnect For Nonpayment</p> <p>8 am-5 pm \$25.00 plus trip charge After Office Hours until 8 pm \$75.00 plus trip charge</p>										

Check # 7933
 Date 4-23-2019 *ref*

Billing Questions

If you have questions concerning your bill, please call 1-800-468-2176. Scan for Ways to Pay link:



TO REPORT A POWER OUTAGE CALL
1-866-862-8322

Visit us online at <http://www.avecc.com>.

VOL-FIRE Account
PAYROLL Reimbursement
CHECKS

CHECK# 7934 Payable to: General Fund

AMOUNT: \$ 4,051.88

DATE: 7934 Receipt #: ~~XXXXXX~~ 34431

Mayor's: reh



ELECTRIC SERVICE
RETAIN FOR YOUR RECORDS

Vol-Tire

CUSTOMER NAME				SERVICE ADDRESS			
CITY OF OZARK				81 W SCHOOL			
BILLING PERIOD		METER READING		METER CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
03/26/2019	04/23/2019	03516	03538	40	880	[REDACTED]	

LAST PAYMENT CREDITED \$138.00 ON 04/05/2019
PREVIOUS BALANCE 238.05CR

GENERAL SERVICE
CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	4.99CR
CHARGE FOR ELECTRIC SERVICE	25.52
CHARGE FOR 3 OUTDOOR SECURITY LIGHTS	23.84
ENERGY COST RECOVERY \$0.25/KWH	22.57
ENERGY EFFICIENCY COST \$0.0384/KWH	3.38
TRANS COST RECOVERY RIDE \$0.0018/KWH	1.75
FORMULA RATE PLAN @ 3.312	1.67
STATE SALES TAX AMOUNT @ 6%	6.43
COUNTY TAX AMOUNT @ 2%	1.97
CITY TAX AMOUNT @ 2%	1.97

CURRENT BILL 109.11

ACCOUNT TOTAL 128.94CR

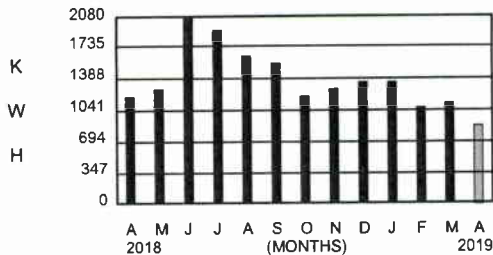
LEVELIZED BILLING PAYMENT DUE BY 05/08/2019 **134.00**

MAILING DATE OF BILL 04/24/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282896. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 05/23/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 29 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$3.76 PER DAY.

Check # 7936
Date 4-29-2019 *ren*

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(■) INDICATES CURRENT MONTH.



AB211300033110101G0 1

#00596640230

3311



PO BOX 6001
RAPID CITY SD 57709-6001



Account Number: [REDACTED]
Service For: CITY OF OZARK



Mailing Date: Apr 23, 2019

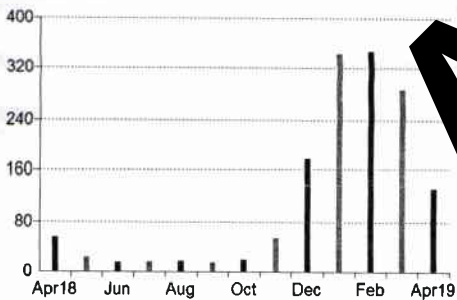
Vol-Tire

Current Month Charges - Due 05/15/19	152.00
Total This Bill	\$152.00

Scan to Pay Now

www.blackhillsenergy.com | Make a Payment: 1-866-67-9037 | 24-Hour Emergency: 1-800-694-8989 | Customer Service: 1-888-890-5554

Your gas use at a glance (in CCF)
for 812 W SCHOOL ST
Meter A100337



	Days	CCF/Day	Cost/Day
This Month	32	4.13	\$4.14
Last Month	29	9.90	\$8.86
Last Year	30	1.83	\$2.30

Your bill summary (see following pages for details)

Previous Bill Total	\$136.00
Payment Received	THANK YOU 136.00 CR
Balance Forward	0.00

Current Month Charges:	
Gas Service - Balanced Billing	152.00
Total This Bill	\$152.00

If you smell natural gas, leave the premises immediately and call Black Hills Energy at 1-800-694-8989 or call 911.

Call Before You Dig! Always call 811 before you dig to have your buried utility lines marked. It's free and it's the law. Go to www.blackhillsenergy.com/811 to learn more.

A \$5.44 late fee will appear on next bill if full payment is not received by 05/15/2019.

Black Hills Cares helps eligible customers with their energy needs through tax-deductible donations from other customers like you. To give, round up your bill to the next dollar and donate the difference, or select a recurring monthly or one-time donation. Visit us online to learn more.

152.00+

48.00+

200.00*

002

Check # 7937
Date 4-29-2019 *reh*



PO BOX 6001
RAPID CITY SD 57709-6001



Account Number: [REDACTED] #2
Service: CITY OF OZARK



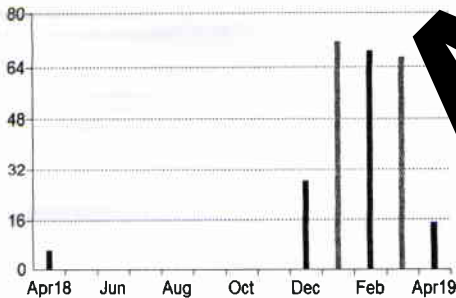
Billing Date: Apr 23, 2019 Vol - Five

Current Month Charges - Due 05/15/19	48.00
Total This Bill	\$48.00

Scan to Pay Now

www.blackhillsenergy.com | Make a Payment: 1-866-7-9039 | 24-Hour Emergency: 1-800-694-8989 | Customer Service: 1-888-890-5554

Your gas use at a glance (in CCF)
for 2912 W COMMERCIAL ST
Meter A159863



	Days	CCF/Day	Cost/Day
This Month	32	.47	\$1.13
Last Month	29	2.31	\$2.70
Last Year	30	.20	\$0.93

Your bill summary (see following pages for details)

Previous Total	\$44.00
Payments	THANK YOU 44.00 CR
Balance Forward	0.00
Current Month Charges:	
Gas Service - Balanced Billing	48.00
Total This Bill	\$48.00

If you smell natural gas, leave the premises immediately and call Black Hills Energy at 1-800-694-8989 or call 911.

Call Before You Dig! Always call 811 before you dig to have your buried utility lines marked. It's free and it's the law. Go to www.blackhillsenergy.com/811 to learn more.

A \$3.36 late fee will appear on next bill if full payment is not received by 05/15/2019.

Black Hills Cares helps eligible customers with their energy needs through tax-deductible donations from other customers like you. To give, round up your bill to the next dollar and donate the difference, or select a recurring monthly or one-time donation. Visit us online to learn more.

A & P ACCOUNT

2019

APRIL

DATE: April 1, 2019 TO: April 30, 2019

CHECK #: 5917 TO: 5922

A & P



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

Art Bridge

CITY OF OZARK		CUSTOMER NAME		24 HWY BRIDGE		SERVICE ADDRESS	
BILLING PERIOD		METER READING		METER	KILOWATT	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT	CONSUMPTION	HOURS	[REDACTED]	
02/27/2019	03/27/2019	02113	04371		2258		

LAST PAYMENT CREDITED \$175.00 ON 03/06/2019
PREVIOUS BALANCE 302.67CR

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	5.00
TAX CUTS & JOBS ACT CREDIT	7.68CR
CHARGE FOR ELECTRIC SERVICE	54.16
ENERGY COST RECOVERY \$0.036/KWH	54.85
ENERGY EFFICIENCY COST \$0.036/KWH	8.67
TRANS COST RECOVERY RIDE \$0.0015/KWH	4.50
STATE SALES TAX AMOUNT @ 9%	9.07
COUNTY TAX AMOUNT @ 2%	2.79

CURRENT BILL 151.36

ACCOUNT TOTAL 151.31CR

LEVELIZED BILLING PAYMENT 170.00
DUE BY 04/11/2019

MAILING DATE OF BILL 03/28/2019

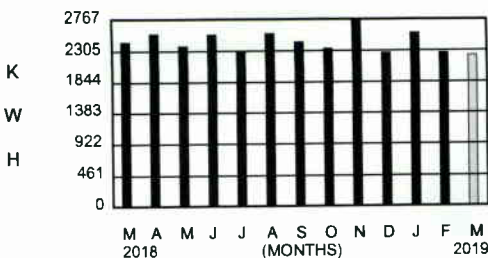
*****SCAM ALERT*****

SCAMMERS HAVE BEEN TARGETING OUR CUSTOMERS. FOR MORE IMPORTANT INFORMATION, VISIT OGE.COM/SCAMS.

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1283295. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 04/25/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 29 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$5.22 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(□) INDICATES CURRENT MONTH.

Check # 5917
Date 4-1-2019 *reh*



AB2119580031770101G0 1

#008308487800

3177

From the desk of...

Clyde Traylor

3/22/19

Enclosed please find an
envelope for our 2019 Show
Buttons. In the past, we were
told you preferred to pay
directly from an invoice, for
the advertising and promotional
items we purchased from our
allotment of money.

Thank,

Clyde Traylor

Secretary/Treasurer/Editor
Arkansas Valley Antique
Tractor Club, Inc.

Great World Promotions

1221 Whitewater Ave
 St. Charles, Mn 55972
 greatworldpromo@gmail.com

Invoice

Date	Invoice #	P.O. No.
3/18/2019	144976	144976

Bill To

Arkansas VALley Antique Tractor
 Clyde Traylor
 11211 James Fork Road
 Hartford, AR 72938

Ship To

Arkansas VALley Antique Tractor
 Clyde Traylor
 11211 James Fork Road
 Hartford, AR 72938

Ship Date	Ship Via	Customer Phone	Customer E-mail
4/24/2017			

Item	Description	Quantity	Unit Price	Amount
500390L	390L 2-1/4' Buttons (Multi Color Imprint)	250	0.71	177.50T
Freight	Freight		20.00	20.00T

*OK to pay
 4-2-19*

Check # 5918
 Date 4-2-2019 *ret*

A&P

Account #	Phone	Rep	Terms	Subtotal	\$197.50
1878	800-397-6067		Net 15	Sales Tax (0.0%)	\$0.00
18% APR Interest charge will be added to all past due accounts .				Total	\$197.50
				Payments/Credits	\$0.00
				Balance Due	\$197.50

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Mail to: Great World Promotions
 1221 Whitewater Avenue
 Saint Charles, MN 55972

Arkansas VALley Antique Tractor
 Clyde Traylor
 11211 James Fork Road
 Hartford, AR 72938

Account #	██████████
Invoice #	144976
Balance Due	\$197.50
Due Date	4/2/2019

Credit Card Payments are accepted.
 Please call 1.800.397.6067 to pay by Credit Card.



500 TECHNOLOGY DR., STE 870
WELDON SPRING MO 63304

CREDIT/COLLECTIONS 1-888-807-8323

To view and pay your invoice online visit
www.verizonenterprise.com
Use invitation code H11MXFMXJ5

Account Number: [REDACTED]
Invoice Number: 5803805681903
Invoice Date: 04/01/2019
Region/Loc: GAC/GAC
0580380568 X26 C30 00000
CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

Statement Summary

Current Usage Charges	\$1.45
Current Monthly Recurring Charges	\$5.00
Current Non-Recurring Charges	\$0.00
Minimum Usage Charge	\$0.00
Late Payment Charge	\$0.00
Discounts Applied	-\$0.07
Sub-Total Current Charges	\$6.38
Federal Excise Tax	\$0.00
State and Local Taxes	\$0.57
Federal, State and Local Surcharges	\$0.35
Federal Universal Service Fee (FUSF)	
Total Taxes/Surcharges	\$2.11
Total Current Charges	\$8.49
Previous Balance	\$0.00
Payments Received - Thank You	
Adjustments	
Total Previous Balance	\$0.00
Total Amount Due	\$8.49

PAID

\$8.49

Please return this portion upon receipt to ensure proper credit
Account Number: [REDACTED] Total Due Amount Enclosed

Invoice Number: 5803805681903
Please mail correspondence to:
VERIZON BUSINESS
PO BOX 31307
SALT LAKE CITY UT 84130-1307

CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

VERIZON BUSINESS
P.O. BOX 15043
ALBANY NY 12212-5043

Check # 5919
Date 4-8-2019



CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 1

Important Messages To Our Customers

If You Have a Question about Your Invoice
Verizon Enterprise Center, our online account management tool, is available at www.verizonenterprise.com. As a registered user with appropriate entitlements, you can view your invoice online, open an inquiry about your invoice, and pay electronically using our optional Online Payment feature.

Manage Your Account Online

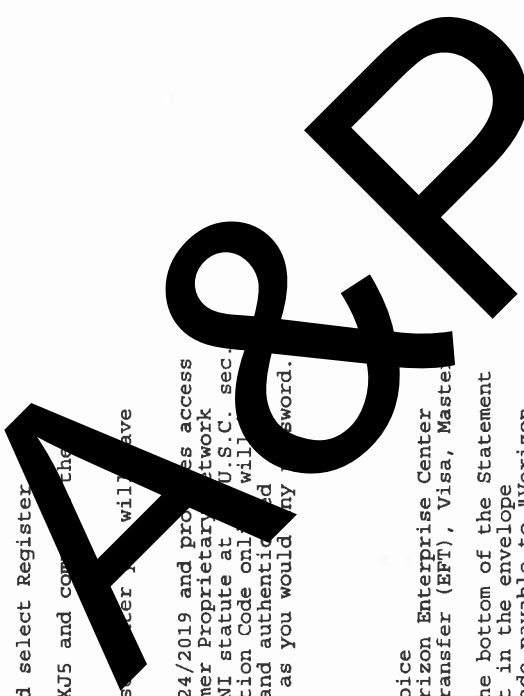
1. Go to www.verizonenterprise.com and select Register
2. Enter your invitation code H1IMFXMJ5 and complete the simple registration process.*
3. Upon signing into Verizon Enterprise Center you will have immediate access to your account.

*The Invitation Code provided expires on 05/24/2019 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 C.F.R. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

How to Pay Your Invoice

Paying Online. Select "payments" from the Verizon Enterprise Center Invoices section to pay by Electronic Fund Transfer (EFT), Visa, MasterCard, American Express, or Discover Card.
Paying by Mail. Detach the payment slip at the bottom of the Statement Summary, enter the amount paid, and return it in the envelope provided, enclosing a check or money order made payable to "Verizon Business."
Paying by Phone. Call Verizon Business Financial Services at 1-800-806-8470 to authorize a one-time payment using a checking account or Visa, MasterCard, American Express, or Discover Card (Payment by Credit Card is not available for wholesale customers). For the recurring payment option, please use Verizon Enterprise Center Online Payment (see "Paying Online" above).
Paying by ACH or Wire Transfer: E-mail ACH-WIRE.Requests@one.verizon.com for bank account information and instructions.

Paying by Check: Your check may be processed as an Electronic Funds Transfer. When you provide a check as payment, you authorize Verizon either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.





CITY OF OZARK
Account Number:

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 2

Important Messages To Our Customers

Bankruptcy: If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Charge: A late payment charge equal to the lesser of a) one and one-half percent per month, or b) the maximum amount allowable by law in your state, may be applied to any past due invoice amount, as provided in your contract. The late penalty charge shall apply to any undisputed amount that is not paid within your contractual payment terms.

A&P

CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 3



Statement Of Account As Of 03/31/2019

Current Balance \$8.49
Amount 0-30 Days \$8.49

Account Aging Summary
Amount Over 30 Days \$0.00

Amount Over 60 Days \$0.00
Amount Over 90 Days \$0.00

Detail By Invoice

Date	Description	Invoice #	Amount	Total
03/01/2019	Invoice #: 05803805681902			\$7.22
03/25/2019	Payment Received			-\$7.22
Total Amount Due for Invoice #:	5803805681902			\$0.00
03/31/2019	Invoice #: 05803805681903			\$8.49
Total Amount Due for Invoice #:	5803805681903			\$8.49
Total Amount Due for All Invoices				\$8.49

A&P

CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 4



Tax and Surcharge Summary

Description	Total Tax
Long Distance, Data and Internet Taxes and Surcharges	
AR HIGH COST FUND	\$0.03
AR STATE AND LOCAL SALES TAX	\$0.57
PROPERTY TAX RECOVERY CHARGE	\$0.04
CARRIER COST RECOVERY CHARGE	\$0.24
FEDERAL UNIVERSAL SERVICE FEE	\$1.19
ADMINISTRATIVE EXPENSE FEE	\$0.02
CARRIER ANNUAL REGULATORY CHARGE	\$0.02
Total Long Distance, Data and Internet Taxes and Surcharges	\$2.11
Total Taxes and Surcharges	\$2.11

A&P

CITY OF OZARK
 Account Number: [REDACTED]

Invoice Date: 04/01/2019
 Invoice Number: 5803805661903
 Page: 5



Current Charges Summary

	Usage Charges	Recurring Charges	Non-Recurring Charges	Amount	Discounts	Sub-Total	Taxes	Total
Voice Services								
Inbound Long Distance	\$1.45	\$0.00	\$0.00	\$1.45	-\$0.07	\$1.38	\$0.36	\$1.74
Additional Charges	\$0.00	\$5.00	\$0.00	\$5.00	\$0.00	\$5.00	\$1.75	\$6.75
Total	\$1.45	\$5.00	\$0.00	\$6.45	-\$0.07	\$6.38	\$2.11	\$8.49
	\$1.45	\$5.00	\$0.00	\$6.45	-\$0.07	\$6.38	\$2.11	\$8.49

* Invoice is due and payable before 04/30/2019.
 * Any portion of your total amount due not paid by that date is subject to a monthly service charge of .950%.

A&P

CITY OF CZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 6



Voice Services Summary

Inbound Long Distance Service Summary
Usage Charges For Service Period 03/02/2019 - 03/31/2019

Description	Calls	Minutes	Amount	Surcharge	Discount	Sub-Total	Taxes	Total
ANSWER I SW OUTBND	3	2.0	\$0.41	\$0.00	-\$0.02	\$0.39	\$0.08	\$0.47
Switched Termination	3	4.4	\$1.04	\$0.00	-\$0.05	\$0.99	\$0.28	\$1.27
IntraLATA								
Interstate								
Total Usage Charges								
Total Inbound Long Distance Service								\$1.74

A&P

CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 7



Voice Services Summary

Additional Charges Summary
Monthly Recurring Charges For Service Period 03/01/2019 - 03/31/2019
Description
Invoice Summary Charge
Total Monthly Recurring Charges
Total Additional Charges
Total Voice Service

Amount	Discount	Sub-Total	Taxes	Total
\$5.00	\$0.00	\$5.00	\$1.75	\$6.75
				\$6.75

A&P

CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805661903
Page: 8



Voice Services - Usage by Product Summary

Inbound Long Distance Usage by Number
Description
800-951-2525
Total

Calls 6
6

Minutes 6.4
6.4

Sub-Total \$1.45
\$1.45

Surcharge \$0.00
\$0.00

Total \$1.45
\$1.45

A&P

Note: Total does not include any applicable discounts, taxes, or tax related surcharges.



CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 58038056681903
Page: 9

Voice Services - Inbound Long Distance Call Detail

Called To: 800-951-2525	Date	Time	Rate	Called From	Number	Minutes	Amount	Surcharge	Total
Type	03/02/2019	11:18 AM	N	SPARTANBG SC	(864) 345-5065	0.4	\$0.08	\$0.00	\$0.08
	03/04/2019	03:47 PM	D	CLARKSVILL AR	(479) 214-7228	0.3	\$0.06	\$0.00	\$0.06
	03/18/2019	03:49 PM	D	KANSASCITY KS	(913) 449-6761	2.0	\$0.48	\$0.00	\$0.48
	03/18/2019	03:51 PM	D	KANSASCITY KS	(913) 449-6761	2.0	\$0.48	\$0.00	\$0.48
	03/19/2019	09:50 AM	D	LITTLEROCK AR	(501) 707-1501	1.4	\$0.29	\$0.00	\$0.29
	03/28/2019	09:00 AM	D	OZARK AR	(479) 209-0329	0.3	\$0.06	\$0.00	\$0.06
Total for 800-951-2525						6	\$1.45	\$0.00	\$1.45
Total Inbound Long Distance Calls						6	\$1.45	\$0.00	\$1.45

A&P



CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 10

Important Update

TO OUR CUSTOMERS WHO INCUR FEDERAL UNIVERSAL SERVICE FEES (FUSF):
FUSF TO DECREASE TO 18.8% EFFECTIVE APRIL 1, 2019

In response to changes in carrier contribution factors established by the Federal Communications Commission, Verizon's Federal Universal Service Fee (FUSF) will be adjusted from 20% to 18.8% effective April 1, 2019. FUSF helps fund telephone connections, especially in high-cost areas, as well as communication and information services to schools, libraries, and rural healthcare facilities. FUSF is applied to regulated interstate and international telecommunications charges, and to Interconnected Voice over IP charges. FUSF is defined in the Verizon Business Service Publication and Price Guide, and appears on your invoice under the "Taxes and Surcharges" heading.

IF YOU HAVE A QUESTION ABOUT YOUR BILL:
HOW TO CONTACT VERIZON

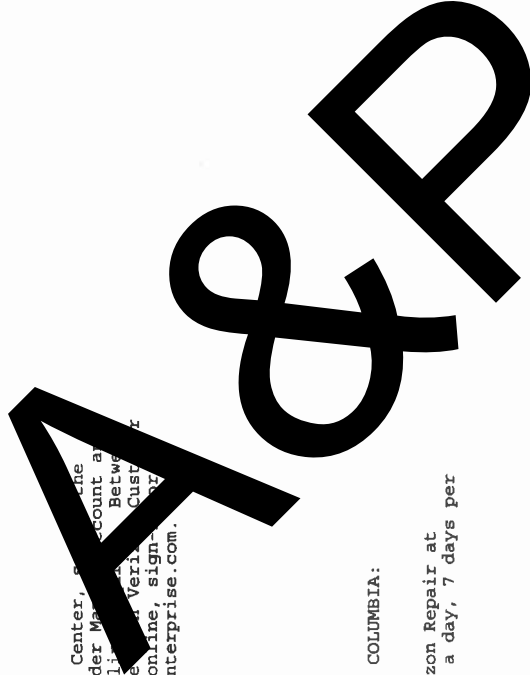
When viewing your invoice in the Verizon Enterprise Center, select the option to "Create Inquiry" from the Billing menu under My Account and follow the instructions to create and monitor an online inquiry. Between 8:00 a.m. and 8:00 p.m. ET, you can also chat online with a Verizon Customer Care from the "Support" tab. To view your invoice online, sign in to My Verizon (first-time users) at: <http://www.verizonenterprise.com>.

TO LOCAL VOICE SERVICE CUSTOMERS IN THE DISTRICT OF COLUMBIA:
HOW TO CONTACT VERIZON REPAIR

To report a Local Voice service issue, contact Verizon Repair at (800)444-1111. Verizon Repair is available 24 hours a day, 7 days per week, including weekends and holidays.

TO OUR CUSTOMERS WITH LOCAL SERVICE:
LOCAL SERVICE PROVIDER NOTICE

McMetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services provides your local telephone service except if you



CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805661903
Page: 11

Important Update

are a customer in Virginia. In Virginia, MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia provides your local telephone service.

TO OUR CUSTOMERS IN CONNECTICUT:

HOW TO RESOLVE AN ISSUE REGARDING YOUR BILL OR SERVICE

If you have an issue regarding your bill or service, contact Verizon Customer Care following the contact information reflected on this invoice. If your issue is not resolved to your satisfaction, ask to speak with a supervisor. Either initially or upon dissatisfaction with the resolution of your complaint, you may notify:

Department of Public Utility Control, Consumer Assistance
10 Franklin Square
New Britain, CT 06051

The Department of Public Utility Control may also be reached toll-free within Connecticut at 1(800)382-4586 or 1-860-827-2622 from outside the state.

AT&T

TO OUR CUSTOMERS IN OHIO:

OHIO PUC BILLING COMPLAINT PROCESS NOTIFICATION

For questions regarding your Verizon bill, please contact Verizon Customer Care using the contact information reflected on your invoice. If your complaint is not resolved after you have contacted Verizon, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service).

TO OUR VALUED CUSTOMERS:

OUTAGE REPAIRS SUPPORT CONTACT INFORMATION

Sometimes things go wrong-so let our outage repair team make it right. Create a new repair ticket or follow up on a previous request using the information below.

Create a new outage ticket, get status on an existing ticket, and much more online at myverizonenterprisec.com.

Outage Repairs contact information:

CITY OF OZARK
Account Number: [REDACTED]

Invoice Date: 04/01/2019
Invoice Number: 5803805681903
Page: 12



Important Update

Data IP Services, Managed Services: 1.800.444.1111
Voice over IP Services: 1.800.444.1111
Local Telephone Lines, Centrex, Data (T1, T3, Optical, etc.):
1.800.554.3900

TO OUR VALUED CUSTOMERS:
IMPORTANT INFORMATION REGARDING TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS provides an operator to telephone users who use text telephones (TTY) or web capable devices (WCD) because they are deaf, hard of hearing, or speech disabled. From payphones, TRS local calls are free; toll calls must be billed to calling cards, prepaid cards (PPC), collect or third party billing. PPC information is available online at fcc.gov/consumers/guides/prepaid-phone-cards-what-consumers-should-know.

TRS is provided 24 hours a day, 365 days per year with no time limits. For further information call your state TRS Provider, visit the FCC's TRS website at fcc.gov/consumers/guides/telecommunications-relay-services or read the explanation available in telephone books. Available methods are explained below.

To call a TTY user, dial TRS at 711. A Communications Assistant (CA) will place your call and type your spoken words for the TTY user. The CA will read to you the messages the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users, TTY, regular phone charges do apply.

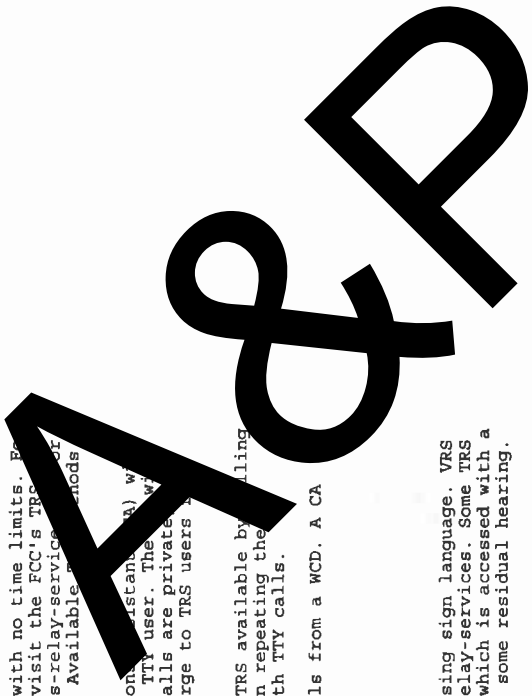
Speech-to-Speech Service (STS) is another form of TRS available by dialing 711. The CA can assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls.

IP Relay Service is a form of TRS which relays calls from a WCD. A CA follows the TTY call guidelines. To use IP Relay:
- connect a WCD to an Internet Service Provider
- type in your TRS IP Internet address
- enter your 10 digit presubscribed number
- select your preferred relay operator's icon.

Video Relay Service (VRS) relays calls for those using sign language. VRS information is available at fcc.gov/guides/video-relay-services. Some TRS providers offer Captioned Telephone Service (CTS) which is accessed with a captioned telephone and available for persons with some residual hearing.

TO OUR CUSTOMERS WITH SERVICE IN FLORIDA:
FL NEW 689 AREA CODE WILL BE ADDED TO THE AREA SERVED BY 407/321

To ensure a continuing supply of new telephone numbers, the Florida Public



Important Update

Service Commission has approved an all services area code overlay for the 407/321 overlay region, which currently serves Orange, Osceola, and Seminole Counties, as well as parts of Lake and Volusia Counties. The new 689 area code will be superimposed over the region now served by the 407/321 overlay. The portion of the 321 area code serving Brevard County is not affected and will not receive the 689 overlay.

WHAT IS AN AREA CODE OVERLAY?

This overlay is the addition of another area code (689) to the same geographic region as existing area codes (407/321). This overlay does not require customers to change their existing area code or phone number, or how they dial their calls.

WHO WILL BE AFFECTED AND WHEN WILL THE CHANGE BEGIN?

Beginning June 4, 2019, customers in Orange, Osceola, and Seminole Counties, as well as parts of Lake and Volusia Counties, may be assigned a phone number in the new 689 area code when requesting new service, an additional line, or in some cases, moving their service. The 689 area code will co-exist everywhere in this region with the 407/321 area codes. Customers with 321 phone numbers serving Brevard County are not affected.

WHAT WILL CUSTOMERS NEED TO DO?

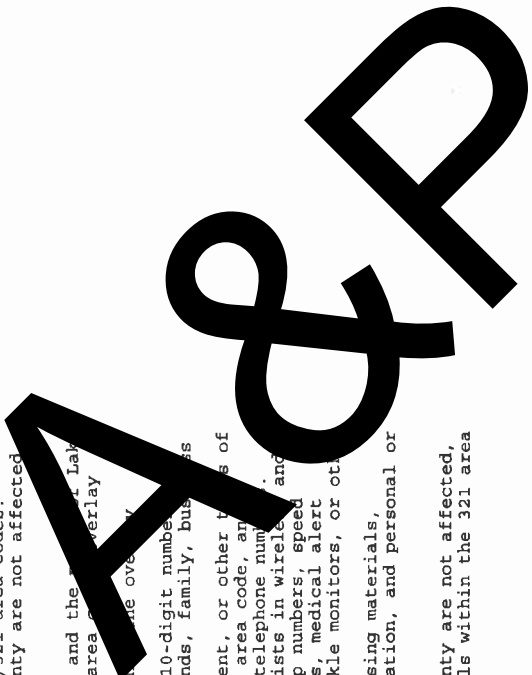
Customers in Orange, Osceola, and Seminole Counties, and the portion of Lake and Volusia Counties served by the 407, 321 and 689 area codes should:

- Continue to dial 10 digits for all local calls within the overlay region.
- Continue to identify their telephone numbers as a 10-digit number, including the area code when giving the number to friends, family, business associates, customers, etc.
- Ensure that all services, automatic dialing equipment, or other equipment recognize the new 689 area code as a valid area code, and continue to program telephone numbers with 10-digit telephone numbers. Some examples are: stored phone numbers in contact lists in wireline and cordless phones, PBXs, fax machines, Internet dial-up numbers, speed dialers, call forwarding settings, voicemail services, medical alert devices, safety alarm security systems and gates, ankle monitors, or other similar equipment.
- Check their websites, business stationery, advertising materials, personal and business printed checks, contact information, and personal or pet ID tags to ensure the area code is included.

Customers with 321 phone numbers serving Brevard County are not affected, and may continue to dial just 7 digits for local calls within the 321 area code.

WHAT WILL REMAIN THE SAME?

- Customers' telephone numbers, including the current area code, will not change
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- Customers in the overlay region will continue to dial 10 digits for local calls within and between the overlay area codes, and 1+10 digits for





CITY OF OZARK
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Important Update

long distance calls and operator-assisted calls.
- Customers in Brevard County will continue to dial 7 digits for local calls within the 321 area code, 10 digits for local calls to other area codes, and 1+10 digits for long distance calls and operator-assisted calls.
- Customers can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611, 711 or 811 if those are currently available in their community.

WHO MAY YOU CONTACT WITH QUESTIONS?

If customers have any questions regarding information provided in this notice, please call Verizon at 1.800.VERIZON (1.800.837.4966) or access the following websites for more information:
verizon.com/support/residential/areacodes or psc.state.fl.us.

TO OUR CUSTOMERS WITH SERVICE IN ILLINOIS:
IL UNIVERSAL TELEPHONE SERVICE ASSISTANCE PROGRAM (UTSAP)

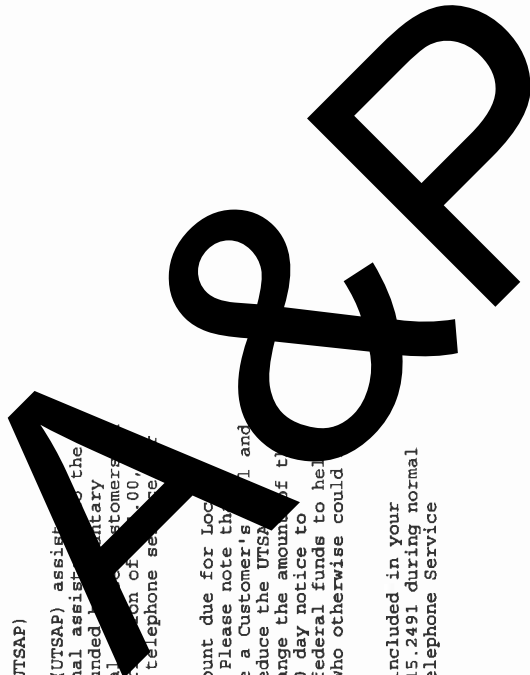
The Universal Telephone Service Assistance Program (UTSAP) assists qualified low-income customers by providing additional assistance to the Universal Telephone Assistance programs. UTSAP is funded by voluntary contributions from Illinois ratepayers. Verizon local service customers in Illinois can elect to make a voluntary monthly contribution of \$5.00, \$5.00, \$10.00 or \$25.00) to UTSAP to help subsidize telephone service for low income households in Illinois.

Any contribution made will be added to the total amount due for Local Service or other charges appearing on your invoice. Please note that voluntary contributions to the UTSAP will not reduce a Customer's bill and that failure to remit the entire balance due will reduce the UTSAP contribution accordingly. You may discontinue or change the amount of the monthly contribution at any time upon providing a 30 day notice to Verizon. Your contribution will be supplemented by federal funds to help provide phone service for individuals and families who otherwise could not afford them.

If you would like to have a voluntary contribution included in your monthly statement from Verizon, please call 1.202.515.2491 during normal business hours and mention the Illinois Universal Telephone Service Assistance Program.

TO OUR CUSTOMERS IN KANSAS:
KS IMPORTANT INFORMATION REGARDING RELAY

What is Kansas Relay?
Kansas Relay is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are



Important Update

deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the phone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses.

How does relay work?

Simply dial 711 or the appropriate toll-free number to connect with Kansas Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

Captioned Telephone (CTS)

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them. To call a Captioned Telephone user, dial: 711 or 877.243.2823.

Speech-to-Speech (STS)

STS is especially useful for people who have difficulty speaking or understanding on the phone. STS involves a specially-trained CA who is familiar with the speech patterns of a wide variety of individuals who have difficulty being understood.

Spanish Relay

Kansas Relay allows Spanish-speaking relay users to access all relay services. Calls can be translated between Spanish and English if you and the person you are calling are both in Kansas.

How do I apply for specialized equipment?

The Kansas Telecommunications Access Program offers telecommunications equipment to eligible individuals in Kansas who are deaf, deaf-blind, hard of hearing, or have difficulty with speech, mobility and cognitive functions. For more information, visit www.atk.ku.edu/ke-tap or call 800.526.3648.

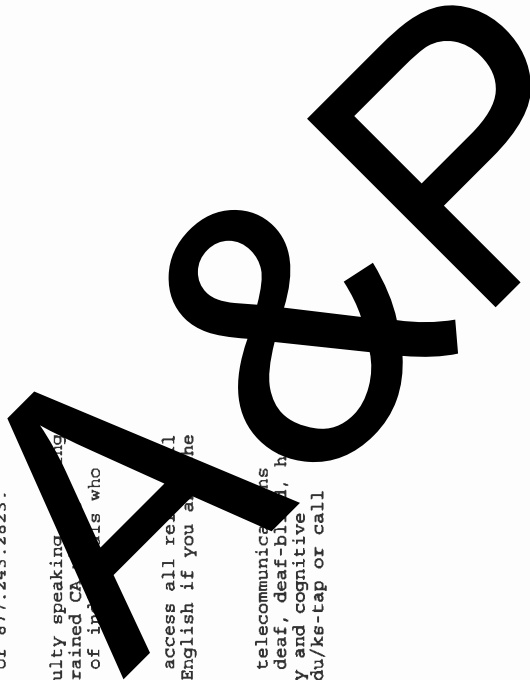
Access Numbers:

Dial 711 or TTY/Voice: 800.766.3777
Spanish: 866.305.1343
Speech-to-Speech: 866.305.1344

Customer Care:

V/TTY: 866.735.2957
KSRelay@HamiltonRelay.com
KansasRelay.com

Oversite for Kansas Relay is provided by Assistive Technology for Kansas. If you have questions or concern, contact atkapps@ku.edu or call 800.526.3648.





CITY OF CZARK
Account Number: [REDACTED]

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Important Update

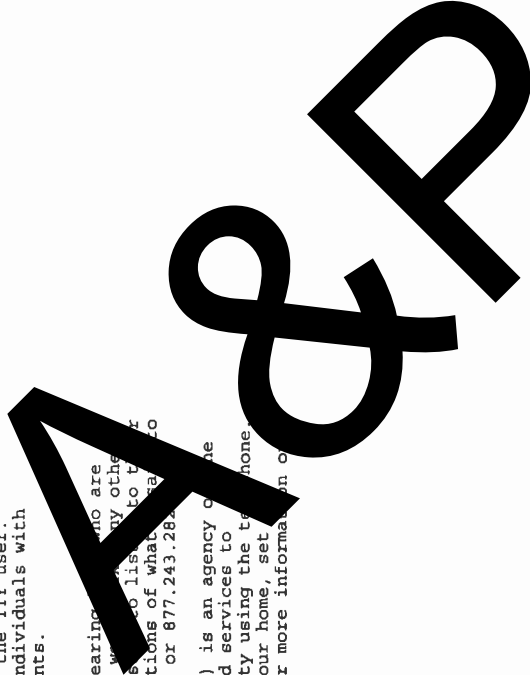
TO OUR CUSTOMERS IN MONTANA:
MT IMPORTANT INFORMATION REGARDING RELAY

What is Montana Relay?
Montana Relay is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish-to-Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?
Dial 711 or the appropriate toll-free number provided below to connect with Montana Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will begin relaying the conversation. Generally, the CA will voice the typed message from the text telephone (TTY) user to the person on the other end. The CA then relays the spoken words by typing them back to the TTY user. Specialized relay services are also available for individuals with difficulty speaking and for Spanish speaking residents.

Captioned Telephone
Captioned Telephone is ideal for individuals with hearing impairments who are unable to speak for themselves. A captioned telephone works by other telephone with an essential difference: it allows users to listen to telephone conversations while reading word-for-word captions of what is said to them. To call a Captioned Telephone user, dial: 711 or 877.243.2842.
How do I apply for specialized equipment?
The Montana Telecommunications Access Program (MTAP) is an agency of the State government that offers assistive equipment and services to qualifying individuals of Montana who have difficulty using the telephone. MTAP equipment specialists will deliver phones to your home, set up equipment and show you how to use it at no cost. For more information on MTAP, call 800.833.8503 or visit us online at dphhs.mt.gov/detd/mtap/mtapequipment.

Access Numbers:
Dial 711 or TTY: 800.253.4091
Voice: 866.253.4090
VCO: 877.826.7161
Spanish: 866.225.1866
Speech-to-Speech: 877.253.4613
Customer Care:
V/TTY: 800.833.8503
relay@mt.gov



TO OUR VALUED CUSTOMERS IN UTAH:
UT SUMMARY STATEMENT OF CUSTOMER RIGHTS AND RESPONSIBILITIES



CITY OF OZARK
Account Number:

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Important Update

The Utah Public Service Commission has established rules about utility consumer/company relationships. These rules cover payment of bills, late charges, security deposits, handling complaints, service disconnections and other matters. These rules assure customers of certain rights and outline customer responsibilities. This is a brief summary of those rules. For a complete version of your rights and responsibilities, please refer to "Your Rights and Responsibilities as a Customer" located in your welcome packet or you may contact your MCI Customer Service Representative by calling 1.888.MCI.LOCAL.

CUSTOMER RIGHTS

- Customers have the right to:
 - Local service if you are a qualified applicant
 - A deferred payment plan if you have a financial emergency
 - Be advised of payment options for paying your bill
 - Be provided Local service for a reasonable time after non-payment for service. You must provide physician's statement that a medical emergency exists in your home.
 - Be provided written information about Commission rules and your rights and responsibilities as a customer under those rules

CUSTOMER RESPONSIBILITIES:

- Customers are responsible for:
 - Prompt payment of invoice
 - Contacting MCI when there is an issue with payment, safety, billing, or customer service
 - Providing MCI with a deposit for service in accordance with MCI's tariff
 - Not interfering with the service of another person
 - Using the service lawfully and in accordance with MCI's tariff
 - Providing accurate information and identification when applying for service
 - Notifying MCI when moving or canceling service
 - Permitting access to your property for essential MCI personnel and equipment

A&P

CJRW

300 Main Street | Little Rock, AR 72201 | (t) 501.975.6251 | (f) 501.975.4241

INVOICE

OZARK A & P (OAP)
Attn: JON KUYKENDALL
PO BOX 253
OZARK, AR 72949

Invoice Number : 105649
Date : 12/31/2018
Page : 1 of 1

		Current
Job:	036643 - OAP 2019 ARKANSAS TRAVEL GUIDE 1/2 PAGE AD	
Component:	01 - OAP 2019 ARKANSAS TRAVEL GUIDE 1/2 PAGE AD	
	PUBLICATION AD	3,350.00
Total for Job/Component:		3,350.00
Total		\$3,350.00

A&P

OK to pay New line item CJRW Travel Guide
C. Smith
4-8-19

Check # 5920
Date 4-8-2019 ret

Sew Kreative

13745 East State Hwy 22
Subiaco, AR 72865

3/25/2019

376

A&P

Ozark Tractor Club
Doyle Benson

6	5.3oz Heavy Blend Small	5.00	30.00T
9	5.3oz Heavy Blend Med	5.00	45.00T
21	5.3oz Heavy Blend Large	5.00	105.00T
30	5.3oz Heavy Blend XLarge	5.00	150.00T
6	5.3oz Heavy Blend 2XLarge	6.00	36.00T
3	5.3oz Heavy Blend 3XLarge	7.00	21.00T
75	Number of colors: 2	2.00	150.00T
	Colors: Green, Black		
	Placement: Left Chest		

A&P

I screen printed these for the Ozark Tractor Club

Please call 479-438-2743 and I will pick up your check
Sew Kreative ScreenPrinting and Embroidery
13745 East State Hwy 22
Subiaco, AR 72865
Sales Tax

9.00% 48.33

OK to Pay A. Smith
4-18-19

Check # 5921
Date 4-18-2019 27

RECEIVED
4-17-2019

\$585.33



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

ATP Bridge

CITY OF OZARK				CUSTOMER NAME		24 LA BRIDGE		SERVICE ADDRESS	
BILLING PERIOD		METER READING		METER CONSTANT		KILOWATT HOURS		ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT						
03/28/2019	04/25/2019	04371	06690			2319			

LAST PAYMENT CREDITED \$170.00 ON 04/09/2019

PREVIOUS BALANCE

321.31CR

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	0.00
TAX CUTS & JOBS ACT CREDIT	5.84CR
CHARGE FOR ELECTRIC SERVICE	55.38
ENERGY COST RECOVERY \$0.0057/KWH	59.50
ENERGY EFFICIENCY COST \$0.0038/KWH	8.90
TRANS COST RECOVERY RIDER \$0.0015/KWH	4.62
FORMULA RATE PLAN @ 3.3124	2.66
STATE SALES TAX AMOUNT @ 6.5%	9.77
COUNTY TAX AMOUNT @ 2%	3.00

CURRENT BILL 162.99

ACCOUNT TOTAL 158.32CR

LEVELIZED BILLING PAYMENT 166.00
DUE BY 05/10/2019



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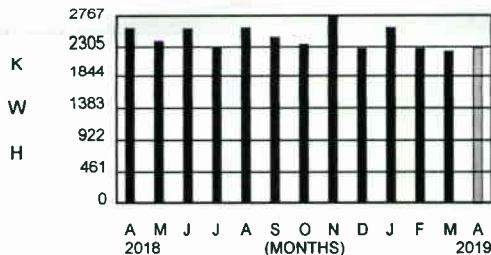
MAILING DATE OF BILL 04/26/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1283295. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 05/28/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.

PER YOUR AUTHORIZATION, TOTAL AMOUNT DUE IS COMPUTED ON LEVELIZED BILLING.



THE CURRENT BILLING PERIOD COVERS 29 DAYS OF SERVICE. YOUR AVERAGE DAILY COST WAS \$5.62 PER DAY.

Check # 5922
Date 4-30-2019 *reh*

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS. (■) INDICATES CURRENT MONTH.

#A008208521851 P

3145



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

Bill Electric Bill

CITY OF OZARK LITE				300 W COMMERCIAL #A		
BILLING PERIOD		METER READING		CONNECTION	KILOWATT HOURS	ACCOUNT NUMBER
FROM	TO	PREVIOUS	PRESENT	STANT		
03/23/2019	04/22/2019	09760	12486	1	2726	[REDACTED]

LAST PAYMENT CREDITED \$369.52 ON 04/01/2019.

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	6.43CR
CHARGE FOR ELECTRIC SERVICE	63.52
ENERGY COST RECOVERY @ \$0.25657/KWH	69.94
ENERGY EFFICIENCY COST @ \$0.14/KWH	10.47
TRANS COST RECOVERY @ \$0.092/KWH	5.43
FORMULA RATE PLAN @ 3.3%	2.93
STATE SALES TAX AMOUNT @ 5%	11.10
COUNTY TAX AMOUNT @ 2%	3.42
CITY TAX AMOUNT @ 2%	3.42
CURRENT BILL	188.80

TOTAL AMOUNT DUE 188.80

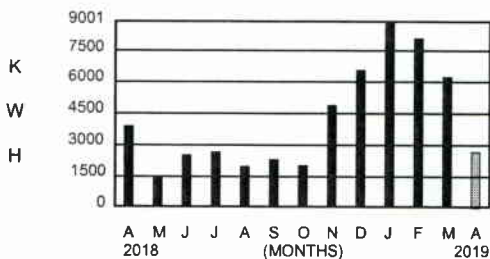
TOTAL AMOUNT DUE BY 05/07/2019

MAILING DATE OF BILL 04/23/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282611. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 05/22/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 31 DAYS OF SERVICE. YOUR AVERAGE DAILY COST WAS \$6.09 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS. (■) INDICATES CURRENT MONTH.

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3644



ELECTRIC SERVICE
RETAIN FOR YOUR RECORDS

Att Electric Bill

CUSTOMER NAME CITY OF OZARK LITE				SERVICE ADDRESS 3000 COMMERCIAL #B			
BILLING PERIOD		METER READING		CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
03/23/2019	04/22/2019	19058	19510	1	452	[REDACTED]	

LAST PAYMENT CREDITED \$44.73 ON 04/01/2019

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	2.77CR
CHARGE FOR ELECTRIC SERVICE	13.11
ENERGY COST RECOVERY \$0.25657/KWH	11.60
ENERGY EFFICIENCY COST \$0.14/KWH	1.74
TRANS COST RECOVERY RIDER \$0.09/KWH	0.90
FORMULA RATE PLAN @ 3.31%	1.26
STATE SALES TAX AMOUNT @ 2.5%	3.30
COUNTY TAX AMOUNT @ 2%	1.02
CITY TAX AMOUNT @ 2%	1.02

CURRENT BILL 56.18

TOTAL AMOUNT DUE 56.18

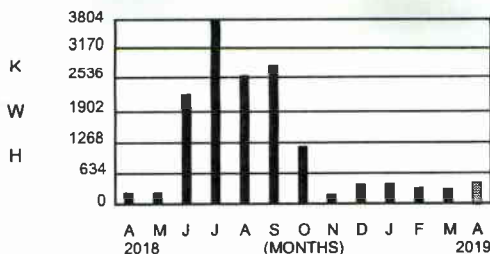
TOTAL AMOUNT DUE BY 05/07/2019

MAILING DATE OF BILL 04/23/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282611. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 05/22/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 31 DAYS OF SERVICE. YOUR AVERAGE DAILY COST WAS \$1.81 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS. (■) INDICATES CURRENT MONTH.

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3645