

A & P ACCOUNT

2019

SEPTEMBER

DATE: Sept 1, 2019 TO: Sept 30, 2019

CHECK #: ~~5952~~ 5948 TO: 5957

Ozark A & P



500 TECHNOLOGY DR., STE 870
WELDON SPRING MO 63304

CREDIT/COLLECTIONS 1-888-807-8323

Account Number: [REDACTED]

Invoice Number: 5803805681908
Invoice Date: 09/04/2019
Region/Loc: GAC/GAC
0580380568 X26 C30 00000
CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

To view and pay your invoice online visit
www.verizonenterprise.com
Use invitation code IQ7X74PF4C

Statement Summary

Current Usage Charges	\$19.52
Current Monthly Recurring Charges	\$5.00
Current Non-Recurring Charges	\$0.00
Minimum Usage Charge	\$0.00
Late Payment Charge	\$0.00
Discounts Applied	-\$0.31
Sub-Total Current Charges	\$24.21
Federal Excise Tax	\$0.00
State and Local Taxes	\$0.00
Federal, State and Local Surcharges	\$1.72
Federal Universal Service Fee (FUSF)	\$0.00
Total Taxes/Surcharges	\$1.72
Total Current Charges	\$32.93
Previous Balance	\$17.43
Payments Received - Thank You	-\$17.43
Adjustments	\$0.00
Total Previous Balance	\$0.00

Total Amount Due \$32.93

Account Number: [REDACTED] Total Due \$32.93

Please return this portion upon receipt to ensure proper credit

Invoice Number: 5803805681908
Please mail correspondence to:
VERIZON BUSINESS
PO BOX 31307
SALT LAKE CITY UT 84130-1307

CITY OF OZARK
2910 W COMMERCIAL ST
ATTN: MARLA WARD
OZARK AR 72949-3501

VERIZON BUSINESS
P.O. BOX 15043
ALBANY NY 12212-5043

Ozark A & P

Check # 5948
Date 9-9-2019



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Want Messages To Our Customers

If You Have a Question about Your Invoice
Verizon Enterprise Center, our online account management tool, is available
at www.verizonenterprise.com. As a registered user with
appropriate entitlements, you can view your invoice online, open an inquiry
about your invoice, and pay electronically using our optional Online
Payment feature.

Manage Your Account Online

1. Go to www.verizonenterprise.com and select register.
2. Enter your invitation code IQ7X74PF4C and complete the simple registration process.*
3. Upon signing into Verizon Enterprise Center, you will have immediate access to your account.

*The Invitation Code provided expires on 10/24/2019 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. Sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

How to Pay Your Invoice

Paying Online. Select "payments" from the Verizon Enterprise Center Invoices section to pay by Electronic Fund Transfer (EFT), Visa, MasterCard, American Express, or Discover Card.
Paying by Mail. Detach the payment slip at the bottom of the Statement Summary, enter the amount paid, and return it in the envelope provided, enclosing a check or money order made payable to "Verizon Business."
Paying by Phone. Call Verizon Business Financial Services at 1-800-806-8470 to authorize a one-time payment using a checking account or Visa, MasterCard, American Express, or Discover Card (Payment by Credit Card is not available for wholesale customers). For the recurring payment option, please use Verizon Enterprise Center Online Payment (see "Paying Online" above).
Paying by ACH or Wire Transfer: E-mail ACH-WIRE.Requests@one.verizon.com for bank account information and instructions.

Paying by Check: Your check may be processed as an Electronic Funds Transfer. When you provide a check as payment, you authorize Verizon either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

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Important Messages To Our Customers

Bankruptcy: If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Charge: A late payment charge equal to the lesser of a) one and one-half percent per month, or b) the maximum amount allowable by law in your state, may be applied to any past due invoice amount, as provided in your contract. The late penalty charge shall apply to any undisputed amount that is not paid within your contractual payment terms.

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Statement Of Account As Of 08/31/2019

Current Balance \$32.93
Amount 0-30 Days \$32.93

Account Aging Summary

Amount Over 30 Days \$0.00
Amount Over 60 Days \$0.00
Amount Over 90 Days \$0.00

Detail By Invoice

Date	Description	Invoice #	Amount	Total
08/07/2019	Invoice #: 05803805681907			\$17.43
08/19/2019	Payment Received			-\$17.43
	Total Amount Due for Invoice #: 5803805681907			\$0.00
08/31/2019	Invoice #: 05803805681908			\$32.93
	Total Amount Due for Invoice #: 5803805681908			\$32.93
	Total Amount Due for All Invoices			\$32.93

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Tax and Surcharge Summary

Description	Total Tax
Long Distance, Data and Internet Taxes and Surcharges	
AR HIGH COST FUND	\$0.02
AR STATE AND LOCAL SALES TAX	\$0.57
PROPERTY TAX RECOVERY CHARGE	\$0.69
CARRIER COST RECOVERY CHARGE	\$0.96
FEDERAL UNIVERSAL SERVICE FEE	\$6.29
ADMINISTRATIVE EXPENSE FEE	\$0.09
CARRIER ANNUAL REGULATORY CHARGE	\$0.10
Total Long Distance, Data and Internet Taxes and Surcharges	\$8.72
Total Taxes and Surcharges	\$8.72

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	Current Charges Summary			Amount	Discounts	Sub-Total	Taxes	Total
	Usage Charges	Recurring Charges	Non-Recurring Charges					
Voice Services								
Inbound Long Distance	\$19.52	\$0.00	\$0.00	\$19.52	-\$0.31	\$19.21	\$6.66	\$25.87
Additional Charges	\$0.00	\$5.00	\$0.00	\$5.00	\$0.00	\$5.00	\$2.06	\$7.06
Total	\$19.52	\$5.00	\$0.00	\$24.52	-\$0.31	\$24.21	\$8.72	\$32.93
Total	\$19.52	\$5.00	\$0.00	\$24.52	-\$0.31	\$24.21	\$8.72	\$32.93

* Invoice is due and payable before 09/30/2019.

* Any portion of your total amount due not paid by that date is subject to a monthly service charge of .950%.

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Voice Services Summary

Inbound Long Distance Service Summary

Usage Charges For Service Period 08/01/2019 - 08/31/2019

Description	Calls	Minutes	Amount	Surcharge	Discount	Sub-Total	Taxes	Total
ANSWER I SW OUTBND	1	0.6	\$0.12	\$0.00	-\$0.01	\$0.11	\$0.02	\$0.13
Switched Termination	1	0.7	\$0.14	\$0.00	-\$0.01	\$0.13	\$0.02	\$0.15
IntraLATA	28	94.6	\$19.26	\$0.00	-\$0.30	\$18.96	\$6.62	\$25.58
Intrastate								
Interstate								
Total Usage Charges								
Total Inbound Long Distance Service								\$25.86

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Voice Services Summary

Additional Charges Summary
Monthly Recurring Charges For Service Period 08/01/2019 - 08/31/2019

Description	Quantity	Amount	Discount	Sub-Total	Taxes	Total
Invoice Summary Charge	1	\$5.00	\$0.00	\$5.00	\$2.06	\$7.06
Total Monthly Recurring Charges						\$7.06
Total Additional Charges						\$32.92
Total Voice Service						\$32.92

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Voice Services - Usage by Product Summary

Inbound Long Distance Usage By Number
Description
800-951-2525
Total

Sub-Total
\$19.52
\$19.52

Surcharge
\$0.00
\$0.00

Total
\$19.52
\$19.52

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Note: Total does not include any applicable discounts, taxes, or tax related surcharges.



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es - Inbound Long Distance Call Detail

Called To: 800-951-2525

Type	Date	Time	Rate	Called From	Number	Minutes	Amount	Surcharge	Total
D	08/01/2019	02:26 PM	D	SANTA CRUZ CA	(831)227-3448	1.1	\$0.26	\$0.00	\$0.26
D	08/02/2019	08:00 AM	D	LOSANGELES CA	(323)761-0690	0.4	\$0.10	\$0.00	\$0.10
D	08/02/2019	06:52 PM	D	IRVING TX	(469)957-1995	4.5	\$1.07	\$0.00	\$1.07
D	08/07/2019	01:40 PM	D	PARIS AR	(479)438-3761	0.6	\$0.12	\$0.00	\$0.12
N	08/10/2019	12:54 PM	N	PT DEPOSIT MD	(443)747-0000	4.5	\$0.86	\$0.00	\$0.86
D	08/12/2019	01:23 PM	D	PARKVILLE MO	(816)741-6175	4.2	\$1.00	\$0.00	\$1.00
N	08/13/2019	02:00 AM	N	QUEENS NYC NY	(347)625-3190	4.5	\$0.86	\$0.00	\$0.86
D	08/14/2019	09:02 AM	D	QUEENS NYC NY	(718)577-1057	0.3	\$0.07	\$0.00	\$0.07
D	08/14/2019	12:39 PM	D	NAPA CA	(707)699-9609	4.5	\$1.07	\$0.00	\$1.07
D	08/15/2019	04:19 PM	D	CHICAGO IL	(312)348-8993	4.5	\$1.07	\$0.00	\$1.07
N	08/16/2019	06:17 AM	N	PT DEPOSIT MD	(443)747-0000	4.5	\$0.86	\$0.00	\$0.86
N	08/17/2019	08:26 AM	N	AMARILLO TX	(806)513-3877	4.5	\$0.86	\$0.00	\$0.86
N	08/18/2019	11:24 AM	N	NORTHRIDGE CA	(747)755-0055	4.5	\$0.86	\$0.00	\$0.86
N	08/18/2019	11:39 AM	N	BIG ROCK IL	(630)556-8186	4.5	\$0.86	\$0.00	\$0.86
N	08/18/2019	04:54 PM	N	NISSWA MN	(218)967-3549	4.5	\$0.86	\$0.00	\$0.86
E	08/18/2019	08:57 PM	E	NORTHBORO MA	(508)709-7766	2.2	\$0.42	\$0.00	\$0.42
N	08/19/2019	05:18 AM	N	COVINGTON GA	(770)728-7994	4.5	\$0.86	\$0.00	\$0.86
D	08/19/2019	12:48 PM	D	WASHINGTON DC	(202)596-2293	0.4	\$0.10	\$0.00	\$0.10
E	08/19/2019	09:25 PM	E	PT DEPOSIT MD	(443)747-0000	4.5	\$0.86	\$0.00	\$0.86
D	08/20/2019	09:41 AM	D	SEATTLE SR WA	(206)219-1554	0.3	\$0.07	\$0.00	\$0.07
D	08/23/2019	04:01 PM	D	SILLOAMSPGS AR	(479)228-1166	0.7	\$0.14	\$0.00	\$0.14
N	08/24/2019	12:54 PM	N	PANORA IA	(641)757-5160	4.2	\$0.80	\$0.00	\$0.80
N	08/25/2019	02:02 PM	N	PT DEPOSIT MD	(443)747-0000	4.5	\$0.86	\$0.00	\$0.86
D	08/26/2019	04:17 PM	D	KENT IA	(641)348-8162	4.5	\$1.07	\$0.00	\$1.07
N	08/27/2019	05:17 AM	N	GILROY CA	(669)239-6019	0.5	\$0.86	\$0.00	\$0.86
D	08/27/2019	02:20 PM	D	NAPLES FL	(239)206-3325	0.3	\$0.07	\$0.00	\$0.07
N	08/28/2019	03:37 AM	N	CLAYTON CA	(925)567-2168	4.4	\$0.84	\$0.00	\$0.84
N	08/29/2019	06:39 AM	N	CLAYTON CA	(925)567-2168	4.5	\$0.86	\$0.00	\$0.86
D	08/30/2019	03:21 PM	D	MIAMI FL	(786)269-0862	0.5	\$0.07	\$0.00	\$0.07
N	08/31/2019	04:03 PM	N	ST CLOUD MN	(320)407-0997	35.9	\$19.52	\$0.00	\$19.52
Total for 800-951-2525.....						95.9	\$19.52	\$0.00	\$19.52
Total Inbound Long Distance Calls.....						30	\$19.52	\$0.00	\$19.52

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Important Update

IF YOU HAVE A QUESTION ABOUT YOUR BILL:
HOW TO CONTACT VERIZON

When viewing your invoice in the Verizon Enterprise Center, select the option to "Create Inquiry" from the Billing menu under Manage Account and follow the instructions to create and monitor an online inquiry. Between 8:00 a.m. and 8:00 p.m. ET, you can also chat online with Verizon Customer Care from the "Support" tab. To view your invoice online, sign-in or register (first-time users) at: <http://www.verizonenterprise.com>.

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TO LOCAL VOICE SERVICE CUSTOMERS IN THE DISTRICT OF COLUMBIA:
HOW TO CONTACT VERIZON REPAIR

To report a Local Voice service issue, contact Verizon Repair at (800)444-1111. Verizon Repair is available 24 hours a day, 7 days a week, including weekends and holidays.

TO OUR CUSTOMERS WITH LOCAL SERVICE:
LOCAL SERVICE PROVIDER NOTICE

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services provides your local telephone service except if you are a customer in Virginia. In Virginia, MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia provides your local telephone service.

TO OUR CUSTOMERS IN CONNECTICUT:
HOW TO RESOLVE AN ISSUE REGARDING YOUR BILL OR SERVICE

If you have an issue regarding your bill or service, contact Verizon Customer Care following the contact information reflected on this invoice. If your issue is not resolved to your satisfaction, ask to speak with a supervisor. Either initially or upon dissatisfaction with the resolution of your complaint, you may notify:

Department of Public Utility Control, Consumer Assistance
10 Franklin Square

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New Britain, CT 06051

The Department of Public Utility Control may also be reached toll free within Connecticut at 1(800)382-4586 or 1-860-827-2622 from out of state.

TO OUR CUSTOMERS IN OHIO:
OHIO PUC BILLING COMPLAINT PROCESS NOTIFICATION

For questions regarding your Verizon bill, please contact Verizon Customer Care using the contact information reflected on your invoice. If your complaint is not resolved after you have contacted Verizon, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1.800.686.7826 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service).

TO OUR VALUED CUSTOMERS:
OUTAGE REPAIRS SUPPORT CONTACT INFORMATION

Sometimes things go wrong-so let our outage repair team make it right. Create a new repair ticket or follow up on a previous request using the information below.

Create a new outage ticket, get status on an existing ticket, and much more online at myverizonenterprise.com.

Outage Repairs contact information:
Data IP Services, Managed Services: 1.800.444.1111
Voice over IP Services: 1.800.444.1111
Local Telephone Lines, Centrex, Data (T1, T3, Optical, etc.):
1.800.554.3900

TO OUR CUSTOMERS IN ALABAMA:
CUSTOMERS IN THE ALABAMA 205 AREA CODE WILL NEED TO DIAL AREA CODE+TELEPHONE NUMBER

WHAT IS THE NEW DIALING PROCEDURE?
To complete local calls, the new dialing procedure requires callers to dial area code + telephone number or 1 + area code + telephone number. This means that all calls in the 205 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number or 1 + area code + telephone number. The same dialing procedure

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Important Update

will apply to telephone numbers assigned to the new 659 area code.

WHEN WILL THE CHANGE BECOME MANDATORY?

Beginning October 12, 2019, you must use the new dialing procedures for all local calls. After this date, if you do not use the new dialing procedures, your calls will not complete and a recording will instruct you to hang up and dial again.

All customers can begin using the new dialing procedure before October 12, 2019.

WHO WILL BE AFFECTED?

The 205 area code generally covers the west central portion of the state serving communities such as Aliceville, Birmingham, Clanton, Fayetteville, Hamilton, Jasper, Lisman and Tuscaloosa. The new 659 area code will serve the same geographic area currently served by the existing 205 area code.

WHY IS THE CHANGE NECESSARY?

To ensure a continuing supply of telephone numbers, the 659 area code is being added to the area served by the 205 area code. Since the area codes will now serve the same geographic region, the area codes must be used when dialing any telephone number-including calls within the same area code.

Beginning November 12, 2019, new telephone lines or services may be assigned numbers with the new 659 area code. Callers must use the new dialing procedure for local calls in the new 659 area code.

WHAT WILL YOU NEED TO DO?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, PBXs, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your business stationery or advertising materials to ensure the area code is included.

WHAT WILL REMAIN THE SAME?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you will still dial these codes with just three digits.

WHO MAY YOU CONTACT WITH QUESTIONS?

For questions regarding information provided in this notice, contact Verizon via Online Invoice Inquiries for all Services: When viewing your invoice in the Verizon Enterprise Center at verizonenterprise.com, click 'Create an Invoice Inquiry' from the Invoice Summary screen and follow the instructions to create and monitor an online inquiry. You can also

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chat online with Verizon Customer Care from the Support tab. The following websites can also be accessed for additional information: verizon.com/support/residential/areacodes or psc.state.al.us/

TO OUR CUSTOMERS IN COLORADO:
CO PUBLIC UTILITIES COMMISSION INCREASES TRS SURCHARGE EFFECTIVE OCTOBER 1, 2019

The Colorado Public Utilities Commission increases the Colorado Telecommunications Relay Services (TRS) surcharge from \$.04 to \$.06 per access line per month, effective October 1, 2019.

TO OUR CUSTOMERS IN ILLINOIS:
IL DIGITAL DIVIDE

Verizon Local Service Customers: The Illinois Commerce Commission established a program to bridge the "digital divide" that exists between those who grow up with new technology and those who don't. This program helps equip Illinois schools, libraries, park districts and other community technology centers with access to computers and training for youths and low-income Illinois residents. Verizon local service customers in Illinois can elect to make a voluntary monthly contribution (\$0.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00 or \$25.00) to the Digital Divide Fund. Any contributions made will be added to the total amount due for Local Service or other charges appearing on your invoice. You may discontinue or change the amount of the monthly contribution at any time upon providing 30 days' notice to Verizon. If you would like to have a voluntary contribution included in your monthly statement from Verizon, contact Verizon Customer Care following the contact information reflected on this invoice during normal business hours and mention the Illinois Digital Divide Fund.

TO OUR CUSTOMERS IN ILLINOIS:
IL NOTICE OF LOCAL SERVICE OBLIGATIONS

The law obligates all telecommunications carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments. See your local directory for additional information.

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TO OUR CUSTOMERS IN LOUISIANA:
NOTICE OF THE DO NOT CALL PROGRAM

Louisiana Do Not Call Program: The Louisiana Do Not Call Telephone Solicitation Relief Act of 2001 directs the Louisiana Public Service Commission to promulgate regulations and to compile and maintain a "Do Not Call Register." The Register consists of telephone numbers of Louisiana residential telephone subscribers who have elected to reduce telephone solicitations. Business numbers may not be included on the list. The law prohibits those attempting to sell consumer goods and services by telephone from calling telephone numbers that appear on the "Do Not Call" Register. There are some exemptions, which are described on the Louisiana Public Service Commission's website at lpsc.louisiana.gov/dncprogram.aspx.

Businesses wishing to engage in telephone solicitation of residential subscribers within the state of Louisiana must do so in compliance with the LPSC Do Not Call General Order. Regardless of the size of the company or the number of employees, business must first register with the program and obtain the register to prevent making any calls to Louisiana DNC consumers, unless those calls are expressly permitted by an exemption. This register will contain the telephone numbers of consumers who choose not to be solicited, and have registered with the program. To ensure compliance, all telephone solicitors should obtain a copy of the Louisiana Public Service Commission regulations (LPSC Do Not Call General Order) pertaining to the Louisiana "Do Not Call" program, and make certain your company operates in compliance with the regulations. To find out more, go to: lpsc.louisiana.gov/solicitors.aspx.

TO OUR CUSTOMERS IN NORTH CAROLINA:
NOTICE OF DIRECTORY ASSISTANCE REFUND POLICY

If you are provided an incorrect directory assistance listing from MCImetro Access Transmission Services Corp. you can request a refund. Please call the customer service number on your bill.

TO OUR CUSTOMERS IN SOUTH CAROLINA:
SC CUSTOMERS IN THE 803 AREA CODE WILL NEED TO DIAL AREA CODE+TELEPHONE NUMBER

Get ready to change the way you dial your local calls! To ensure a continuing supply of telephone numbers, the new 839 area code will be added to the area served by 803. This is known as an area code overlay.

WHAT IS AN AREA CODE OVERLAY?
An overlay is the addition of another area code (839) to the same geographic region as an existing area code (803). An overlay does not

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require customers to change their existing area code.

WHO WILL BE AFFECTED?

The 803 area code generally covers the west central portion of the state serving communities such as Aiken, Allendale, Chester, Columbia, Lancaster, Orangeburg and Sumter. The new 839 area code will serve the same geographic area currently served by the existing 803 area code.

WHAT WILL BE THE NEW DIALING PROCEDURE?

To complete local calls, the new dialing procedure requires callers to dial area code + telephone number. This means that all local calls in the 803 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number. The same dialing procedure will apply to telephone numbers assigned to the new 839 area code.

WHEN WILL THE CHANGE BEGIN?

Effective October 26, 2019, you should begin using the new dialing procedures whenever you place a call from the 803 area code. If you forget and dial just seven digits, your call will still complete.

Beginning April 25, 2020, you must use the new dialing procedures, as described above. On and after this date, if you do not update the dialing procedures, your calls will not complete. A recorded message will instruct you to hang up and dial again, including the new area code.

Beginning May 26, 2020, new telephone lines or services may be assigned numbers using the new 839 area code.

WHAT WILL YOU NEED TO DO?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed to dial a 7-digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, stored telephone numbers in contact lists in phones, PEXs, fax machines, Internet dial-up numbers, alarm and security systems or gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your business stationery or advertising materials to ensure the area code is included.

WHAT WILL REMAIN THE SAME?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you will still dial these codes with just three digits.

WHO MAY YOU CONTACT WITH QUESTIONS?

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chat online with Verizon Customer Care from the Support tab. The following websites can also be accessed for additional information: verizon.com/support/residential/areacodes or psc.sc.gov/.

TO OUR CUSTOMERS WITH VOICE SERVICE IN TENNESSEE:
TN PSC BLOCKING SERVICES NOTICE

You can block calls to third party, 900 & international numbers. You can request this call blocking by contacting Verizon Customer Care using the contact information reflected on your invoice. Call blocking does not stop incoming calls or calls to emergency numbers such as 911. There is no charge to set up or remove call blocking. Verizon requires an authorization letter before blocking can be removed. You may be entitled to a one-time refund for third-party/900/international charges if: calls were made by a minor without your permission; you didn't authorize the calls; you aren't satisfied with the quality/value of service you received; you dispute the amount billed; or the service provider didn't follow federal regulations. Refund requests must be made within 90 days of the date on your phone bill. If you refuse to pay the charges, we may block calling to these numbers from your phone, but we won't affect your local or long-distance phone service. The FTC works to prevent fraudulent, deceptive and unfair business practices. The FTC doesn't resolve individual consumer problems, but your complaint helps them investigate fraud and can lead to law enforcement action. Mail FTCA complaints to Consumer Response Center, Federal Trade Commission, Pennsylvania Avenue, NW, Washington, DC 20580.

TO OUR CUSTOMERS IN TEXAS:
TX DIVISION OF EMERGENCY MANAGEMENT HURRICANE PREPAREDNESS GUIDELINES

IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.

When a hurricane is 36 hours from arriving:
-Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
-Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving:
-Bookmark your city or county website for quick access to storm updates and emergency instructions.
-Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.





Important Update

When a hurricane is 6-18 hours from arriving:

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving:

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around roadblocks.
- If sheltering during high winds, go to a FEMA safe room, Interior 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped when rising flood water.

Be Safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris.
- Underground or downed power lines can also electrically charge the water.

Guía para la Preparación de Huracanes

SI ESTÁ BAJO UN AVISO DE HURACÁN, ENCUENTRE REFUGIO SEGURO DE INMEDIATO.

Cuando un huracán está a 36 horas de llegar:

- Encienda su televisor o radio para obtener las últimas actualizaciones meteorológicas e instrucciones de emergencia.
- Reponga su equipo de preparación para emergencias. Incluya alimentos y agua suficientes para al menos tres días, medicamentos, una linterna, pilas, dinero en efectivo y suministros de primeros auxilios.
- ready.gov/build-a-kit.

Cuando un huracán está a 18-36 horas de llegar:



Important Update

Marque el sitio web de su ciudad o condado para el acceso rapido de las actualizaciones de tormentas e instrucciones de emergencia.
-Traiga adentro objetos sueltos y ligeros que puedan convertirse en proyectiles con vientos fuertes (por ejemplo, muebles de patio, botes de basura); sujete objetos que no son seguros para llevar adentro (por ejemplo, tanques de propano); y recorte o retire los arboles que estan lo suficientemente cerca como para caer en el edificio.

Cuando un huracán está a 6-18 horas de llegar:

- Encienda su televisor / radio, o visite el sitio web de su ciudad / condado cada 30 minutos para obtener las ultimas actualizaciones meteorologicas e instrucciones de emergencia.
- Cargue su telefono celular ahora para que tenga una bateria llena en caso de que pierda energia.

Cuando un huracán está a 6 horas de llegar:

- Si no se encuentra en un area recomendada para la evacuacion, planifique quedarse en su casa o donde se encuentra y avise a sus amigos y familiares donde se encuentra.
- Cierre las contraventanas y mantengase alejado de las ventanas. Los vidrios que vuelan de las ventanas rotas podrian danarlo.
- Gire su refrigerador o congelador a la posicion mas fria y abralos solo cuando sea necesario. Si pierde la energia, la comida durara un tiempo. Mantenga un termometro en el refrigerador para poder verificar la temperatura de los alimentos cuando se restaure la energia.

Sobrevivir DURANTE:

- Si se le indica que evacue, hagalo inmediatamente. No maneje alrededor de las barricadas.
- Si se refugia durante vientos fuertes, vaya a una habitacion segura de FEMA, refugio contra tormentas ICC 500 o una habitacion o pasillo pequeno e interior sin ventanas en el piso mas bajo que no este sujeto a inundaciones.
- Si queda atrapado en un edificio por inundacion, vaya al nivel mas alto del edificio. No suba a un atico cerrado. Usted puede quedar atrapado por las crecientes inundaciones.

Sea Seguro DESPUÉS:

- Escuche a las autoridades para obtener informacion e instrucciones especiales.
- No toque el equipo electrico si esta mojado o si esta parado en el agua. Si es seguro hacerlo, apague la electricidad en el interruptor principal o en la caja de fusibles para evitar una descarga electrica.
- Evite vadearse en el agua de la inundacion, que puede contener desechos peligrosos. Las lineas electricas subterranas o caidas tambien pueden cargar el agua electricamente.



Ozark Spectator
 207 West Main
 Ozark, AR 72949

STATEMENT

Statement Date: Jul 31, 2019
 Customer Account ID: XXXXXXXXXX

Voice: 479-667-2136
 Fax: 479-667-4365

To:

Ozark Country Club
 p.o. BOX 543
 Ozark, AR 72949

Amount Enclosed
 \$ _____

Ozark A & P

Date	Due Date	Reference	Paid	Description	Amount	Balance
12/28/16				Balance Fwd		42.00
1/12/17		cash		Payment	-42.00	0.00
7/24/19	8/10/19	7-24-10 10 inch display			52.50	52.50
7/31/19	8/10/19	7-31-17 10 inch display			52.50	105.00
TOTAL						105.00

0-30	31-60	61-90	Over 90 days
105.00	0.00	0.00	0.00

You may have forgotten this bill. Thanks for your attention.

Ozark Spectator
 207 West Main
 Ozark, AR 72949

STATEMENT

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7/31/19	8/10/19	7-31-17 10 inch display			52.50	105.00
				61-90	0.00	
				Over 90 days	0.00	

Ch Puerto

KITCHEN CHECK

Server: *M3510*

Table: *1* Guests: *1*

APPT-SOUP/SAL-ENTREE-VEG/PT-DESSERT-BEV

36 F C

12 F P

\$480.00

mañana

4:00

You may have forgotten this bill. Thanks for your attention.

CenturyLink Webmail

remrick@centurytel.net

Your ad is approved

From : Facebook Ads Team <advertise-noreply@support.facebook.com>

Fri, Jun 21, 2019 01:22 AM

Subject : Your ad is approved

To : Russ Emrick <remrick@centurytel.net>

Reply To : noreply <noreply@facebookmail.com>



Your ad is approved

Your ad is approved and should begin delivering shortly. Click the ad name below to manage it or view its performance.

The following ad is approved (1)

	<p>Promotion: Event: Ozark Invitational 4...</p> <p>Account: Russ Emrick</p> <p>Campaign: Event: Ozark Invitational 4 Ball</p> <p>Ad Set: Event: Ozark Invitational 4 Ball</p>
--	--

Ozark A & P

This message was sent to remrick@centurytel.net. If you don't want to receive these emails from Facebook in the future, please [unsubscribe](#).

Facebook, Inc., Attention: Community Support, 1 Facebook Way, Menlo Park, CA 94025

To help keep your account secure, please don't forward this email. [Learn more.](#)

CenturyLink Webmail

remrick@centurytel.net

Russ, your recent promotion has ended

From : Facebook Business <advertise-noreply@support.facebook.com>

Wed, Jul 31, 2019 09:09 PM

Subject : Russ, your recent promotion has ended

To : Russ Emrick <remrick@centurytel.net>

Reply To : noreply <noreply@facebookmail.com>

facebook business

Your Promotion Has Ended

Your results are ready for you to review. You can use these insights to keep connecting with the people on Facebook who matter to your business.

Event: Ozark Invitational 4 Ball

Jun 18, 2019, 7:34 am

8,027 People Reached

People who saw your promotion

99 Event Responses

\$100.52 Spent

Total amount spent on this promotion

View Results

Create New Ad



Learn More



Ozark Spectator
 207 West Main
 Ozark, AR 72949

STATEMENT

Statement Date: Jul 31, 2019
 Customer Account ID: [REDACTED]

Voice: 479-667-2136
 Fax: 479-667-4365

To:
 Ozark Country Club
 p.o. bOX 543
 Ozark, AR 72949

Amount Enclosed
 \$ _____

Date	Due Date	Reference	Paid	Description	Amount	Balance
12/28/16				Balance Fwd		42.00
1/12/17				Payment		0.00
7/24/19	8/10/19	cash 7-24-10			-42.00	0.00
		10 inch display			52.50	52.50
7/31/19	8/10/19	7-31-17				
		10 inch display			52.50	105.00
TOTAL						105.00

Ozark A & P

0-30	31-60	61-90	Over 90 days
105.00	0.00	0.00	0.00

You may have forgotten this bill. Thanks for your attention.



STATEMENT

THREE WAYS TO ADVERTISE!

ALL-AMERICAN SPORTS POSTERS ALL-AMERICAN T-SHIRTS

WWW.WEHELPSCHOOLS.COM
5411 KENDALL ST. BOISE, ID 83706
866-274-8755 · FAX 208-376-5262
EIN: 84-1380017



Posters

T-shirts



Interactive Magazines

TRANSACTION DATE	INVOICE NO.	DESCRIPTION	AMOUNT	BALANCE		
07/30/2019	0887924-IN	Ozark High School, AR	259.00	259.00		
<p>This is a "STATEMENT" of your billings if you have already paid the invoices noted please disregard this mailing.</p>						
CURRENT	31 TO 60	61 TO 90	91 TO 120	OVER 120	ACCOUNT NUMBER	TOTAL DUE
0.00	0.00	0.00	0.00	0.00	03-OZAREC1	\$259.00
<p>To pay your balance online, visit www.WeHelpSchools.com and click "Pay Invoice." A convenience fee of \$3.00 will be added to your transaction.</p>						

Check # 5955
Date 9-13-2019 ret

Ozark A & P

When you provide a check as payment, you authorize All-American Publishing to either use information from your check to make a one time electronic fund transfer from your account, or to process the payment as a check. If All-American Publishing uses information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day you make your payment, and you will not receive your check back from your financial institution.

NOTES

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT

MAKE CHECKS PAYABLE TO:



WWW.WEHELPSCHOOLS.COM
5411 KENDALL ST. BOISE, ID 83706
866-274-8755 · FAX 208-376-5262
EIN: 84-1380017



STATEMENT

IF PAYING BY CREDIT CARD, PLEASE FILL OUT BELOW

<input checked="" type="checkbox"/> MasterCard M/C	<input type="checkbox"/> VISA VISA	<input type="checkbox"/> DISCOVER DISC	<input type="checkbox"/> AMERICAN EXPRESS AMX
CARD NUMBER	EXP. DATE		
SIGNATURE	CVV#		
X	DATE	PAY THIS AMOUNT	ACCT. #
	08/27/2019	\$259.00	03-OZAREC1
INVOICE #	PAGE #	SHOW AMOUNT PAID HERE	
	1	\$	

3041 *****AUTO**MIXED AADC 836 8



OZARK RECREATION ASSOCIATION
PO BOX 543
OZARK AR 72949-0543

ALL AMERICAN PUBLISHING
P.O. BOX 100
CALDWELL, ID 83606-0100

Authorized by: Leah Garner



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

Electric Bell

CUSTOMER NAME CITY OF OZARK LITE				SERVICE ADDRESS 300 W COMMERCIAL #A			
BILLING PERIOD		METER READING		METER CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
08/23/2019	09/23/2019	21049	23071	1	2022	[REDACTED]	

LAST PAYMENT CREDITED \$314.26 ON 09/06/2019.

GENERAL SERVICE

CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	9.89CR
CHARGE FOR ELECTRIC SERVICE	111.21
ENVIRONMENTAL COMPLIANCE PLAN SURCHARGE	5.09
ENERGY COST RECOVERY \$0.025657/KWH	51.88
ENERGY EFFICIENCY COST \$0.00384 /KWH	7.76
TRANS COST RECOVERY RIDER \$0.00215/KWH	4.07
FORMULA RATE PLAN @ 3.3124%	4.51
STATE SALES TAX AMOUNT @ 6.5%	12.98
COUNTY TAX AMOUNT @ 2%	3.99
CITY TAX AMOUNT @ 2%	3.99

CURRENT BILL 220.59

ENVIRONMENTAL COMPLIANCE FACTOR \$0.002516/KWH

TOTAL AMOUNT DUE 220.59

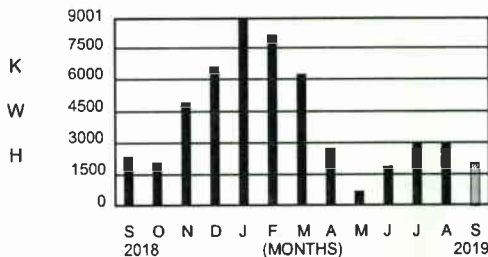
TOTAL AMOUNT DUE BY 10/08/2019

MAILING DATE OF BILL 09/24/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282611. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 10/22/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 32 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$6.89 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(■) INDICATES CURRENT MONTH.

Check # 5957
Date 9-27-2019 *fern*



AB2137380036600101G0 1

#00970870331

P

3660



ELECTRIC SERVICE BILL
RETAIN FOR YOUR RECORDS

OG&P Electric Bill

CUSTOMER NAME CITY OF OZARK LITE				SERVICE ADDRESS 300 W COMMERCIAL #B			
BILLING PERIOD		METER READING		METER CONSTANT	KILOWATT HOURS	ACCOUNT NUMBER	
FROM	TO	PREVIOUS	PRESENT				
08/23/2019	09/23/2019	24243	28274	1	4031	[REDACTED]	

LAST PAYMENT CREDITED \$321.19 ON 09/06/2019.

GENERAL SERVICE
CURRENT BILL INCLUDES:

CUSTOMER CHARGE	25.00
TAX CUTS & JOBS ACT CREDIT	17.91CR
CHARGE FOR ELECTRIC SERVICE	221.71
ENVIRONMENTAL COMPLIANCE PLAN SURCHARGE	10.14
ENERGY COST RECOVERY \$0.025657/KWH	103.42
ENERGY EFFICIENCY COST \$0.00384 /KWH	15.48
TRANS COST RECOVERY RIDER \$0.00215/KWH	8.12
FORMULA RATE PLAN @ 3.3124%	8.17
STATE SALES TAX AMOUNT @ 6.5%	24.32
COUNTY TAX AMOUNT @ 2%	7.48
CITY TAX AMOUNT @ 2%	7.48
CURRENT BILL	413.41

ENVIRONMENTAL COMPLIANCE FACTOR \$0.002516/KWH

TOTAL AMOUNT DUE 413.41

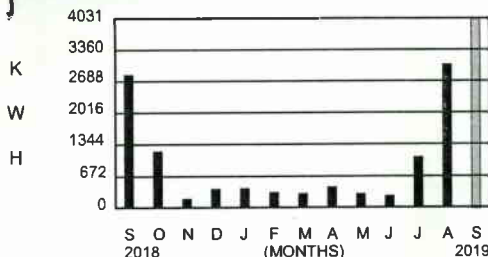
TOTAL AMOUNT DUE BY 10/08/2019

MAILING DATE OF BILL 09/24/2019

YOUR ACTIVATION CODE FOR ONLINE BILLING REGISTRATION IS 1282611. TO ACTIVATE YOUR ACCOUNT GO TO WWW.OGE.COM.

YOUR NEXT BILLING CYCLE WILL BEGIN 10/22/2019.

TO PAY BY PHONE FROM YOUR CHECKING OR SAVINGS ACCOUNT, OR TO PAY BY CREDIT CARD CALL U. S. PAYMENTS AT 877-306-9274. PROCESSING FEES WILL APPLY.



THE CURRENT BILLING PERIOD COVERS 32 DAYS OF SERVICE.
YOUR AVERAGE DAILY COST WAS \$12.92 PER DAY.

CHART REFLECTS YOUR KWH USAGE OVER THE PAST 13 MONTHS.
(■) INDICATES CURRENT MONTH.



AB2137380036610101G0 1

#009708703538

3661